

July 30, 2019

IMPORTANT SAFETY RECALL

Subject: Safety Recall 19PBB - Model 520 Power Distribution Harness May Overheat
NHTSA Recall 19V282
The VINS are listed below or on the back of this notice

Customer name
Customer address
City, State ZIP

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has determined that a defect, which relates to motor vehicle safety, exists in certain model year 2017, 2018, 2019 and 2020 Model 520 vehicles manufactured between October 17, 2016 and March 04, 2019 with left hand or right hand single steer Power Distribution Center harnesses ("PDC Harness"). The power wire connected to the PDC Harness may be inadequate to handle the electrical current at full draw. This can cause the wire to overheat and potentially melt the cab power harness connector.

The melting of the cab power harness connector could cause a loss of power to the cab and engine, which may result in the engine shutting down. A sudden loss of engine power could increase the risk of a crash without prior warning.

The problem is...	The "PDC Harness" may be inadequate to handle the electrical current at full draw.
What your dealer will do...	Dealers will remove the PDC Harness and replace it with a larger gauge harness.
What you must do ...	Contact your Peterbilt Dealer to schedule an appointment for a repair.

Peterbilt initiated a recall to update the PDC Harness. **Parts are available to correct this condition.** Peterbilt will replace the PDC Harness immediately at no cost to you. This repair may require up to **4.0** hours of labor depending on vehicle configuration and dealer scheduling. Please contact your Peterbilt dealer, which you can find using the Dealer Locator at www.Peterbilt.com.

If you have any questions about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Peterbilt Motors Company at the following address: 1700 Woodbrook St, Denton, TX 76205. You may also call the Customer Services Department at (940) 591-4220.


If you believe that Peterbilt Motors Company failed or was unable to remedy this defect in a reasonable time and without charge you may submit a complaint to the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590. You may also contact the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153), or online at <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of it to the lessee within ten days of receipt. If you no longer own this vehicle, we would appreciate you advising us of the current owner's name and address.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance, and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.

