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IMPORTANT SAFETY RECALL

**2016-2018 Mazda3
Front Windshield Wipers Inoperative - Safety Recall 3219D
NHTSA Campaign No. 19V-272**

May 2019

This notice applies to your vehicle: VIN _____

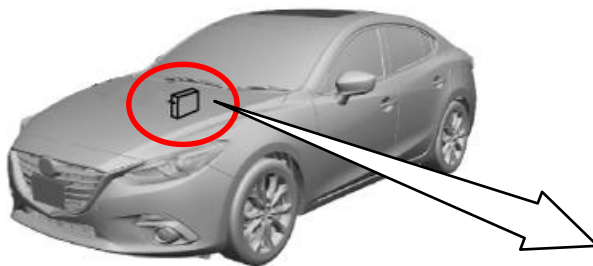
Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2016-2018 Mazda3 vehicles produced from July 20, 2015 through July 18, 2017.

If you received this notice, your vehicle is included in this Safety Recall.

What is the problem?

On certain Mazda3 vehicles, the front windshield wipers may become inoperative due to a defective relay located inside the Front Body Control Module (F-BCM) that disrupts electrical power to the wiper motor. Drivers may experience reduced or poor visibility while driving due to inoperative front windshield wipers, increasing a risk of crash.



Front Body Control Module (F-BCM)



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What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will replace the Front Body Control Module (F-BCM) of your Mazda3 vehicle with a new module which contains a modified wiper relay. The repair will be performed at no cost to you.

How long will it take?

It will take approximately one hour to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

What if you already paid for repair related to windshield wipers concern?

If you have already paid for repair or replacement of the F-BCM and/or wiper motor due to conditions similar to this recall campaign prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor** al (800) 222-5500, opción #8 para hablar con un representante en español.*