



IMPORTANT SAFETY RECALL

NHTSA Recall No. 19V259

This notice applies to your vehicle: [REDACTED]

Your Vehicle Identification Number (VIN): [REDACTED]

Supreme Serial Number: [REDACTED]



Dear Supreme Truck Body Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that certain model year 2014-2018 Supreme Service Bodies mounted on Ford Transit Chassis fail to conform to Federal Motor Vehicle Safety Standard No. 201, *Occupant Protection in Interior Impact*. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

What is the Issue?

Certain Supreme Service Bodies were not equipped with protective trim installed on the rear of the chassis cab resulting in a non-compliance of FMVSS 201U. Due to missing protective trim, in the event of a crash, there is an increased risk of head injury or death.

What Should You Do?

Please contact Supreme at (844) 352-4921 or recall@supremecorp.com. You will be referred to an approved service provider to install protective trim on your vehicle. This work will be done at no charge (parts and labor) to you. This will take approximately two hours to complete.

CORPORATE • 2581 East Kercher Road • Goshen, IN 46528 • Phone: 800-642-4889 • Fax: 574-642-4540 • supremecorp.com

WEST
22135 Alessandro Blvd.
Moreno Valley, CA 92553
800-827-0753
Fax: 951-656-4061

SOUTHWEST
500 Commerce Blvd
Cleburne, TX 76033
800-541-6282
Fax: 817-641-7924

MIDWEST
2572 East Kercher Road
Goshen, IN 46528
800-642-4889
Fax: 574-642-4540

NORTHEAST
411 Jonestown Road
Jonestown, PA 17038
800-556-6492
Fax: 717-865-4385

SOUTHEAST
2051 U.S. Highway 41
Griffin, GA 30224
800-882-6742
Fax: 770-228-3340



If you no longer own the vehicle(s) listed above, please contact Supreme's Warranty Department at (844) 352-4921 or recall@supremecorp.com and provide any information you can furnish that will assist us in locating the current owner.

Note: Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.

If you previously paid to have this condition remedied, you may be eligible for reimbursement. Please contact your Supreme representative for more information.

Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (844) 352-4921 or by e-mail at recall@supremecorp.com.

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 16V296).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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