



SAFETY RECALL NOTICE
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
CAMPAIGN NO: 18E-076

September 30, 2020



This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined that their GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back-frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

To correct this condition, FSC will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. The documents and video can also be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

After seat inspection and a determination that the seat is defective the customer shall complete the Recall Order Repair Form which can be downloaded at <https://www.freedmanseating.com/instructions/go-es-foldaway> and email FSC Customer Service (partsdept@freedmanseating.com) to order a Recall Parts Kit. To ensure the email is not mistakenly identified as spam the email subject line must include: GO-ES Foldaway Seat Recall. No repair parts will be sent unless the form is filled out completely. The expected time to complete the seat repair is 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall including part and labor. The reimbursement will be \$50.00/seat.

13821 Lake Drive, Forest Lake, MN 55025
Phone: 651-464-3215, Fax: 651-464-1117, Toll Free: 1-866-WALDOCH
On the web at: www.waldoch.com



Upon completion of the recall repair work the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa

Customer Service Representative

Freedman Seating Company

4545 W Augusta Blvd

Chicago IL 60465

800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

Anna.kurzawa@freedmanseating.com

We have attached the sales history of vans which had GO-ES Foldaway Seat installed in them. The attachment indicates the date built, quantity of the GO-ES Foldaway Seat in each van, Waldoch job number, dealer, VIN and end customer.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4550.

Deb Trojanowski

Customer Service

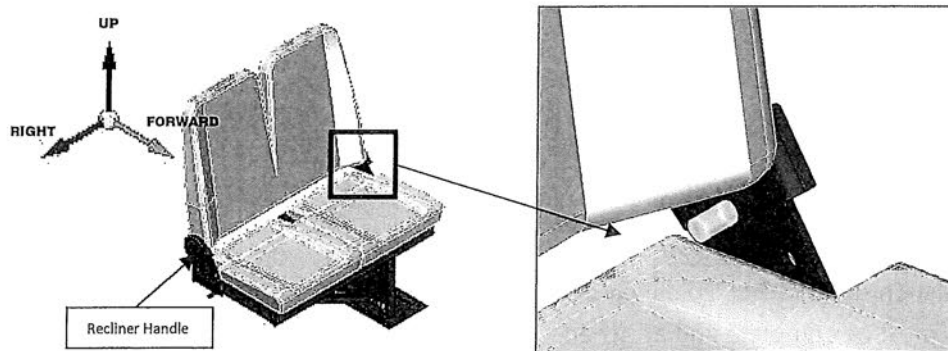
Waldoch Crafts, Inc

651-464-3215

dtrojanowski@waldoch.com

GO-ES Foldaway Seat Inspection

- Check shipping date under seat. Seats shipped July 2018 and after do not need any repair.
- *Index Pin inspection. Is pin bent? No = Pass*
 - 📍 *Pin is located opposite of recliner handle as shown below.*



- Seatback lock inspection. All checks must pass for the seat to be considered locked.
 - 📍 Video showing inspection: <https://www.freedmanseating.com/instructions/go-es-foldaway>
 - A. Rotate seatback to in-use position. Does it take significant effort to rotate? *No = Pass*
 - B. Set seatback between the in-use and stowed positions and release handle. Slowly move seatback to in-use position.
 1. Does recliner make an audible click noise indicating it is locked? *Yes = Pass*
 2. Does recliner handle rotate all the way down in one motion? *Yes = Pass*
 - C. Apply forward and backward pressure to seatback. Does seatback remain locked? *Yes = Pass*
 - D. Set seatback to in-use position. See video.
 1. While applying forward pressure to back of the seat, lift release handle just enough to disengage seatback. *Do not manually lift handle all the way. The position of disengagement is somewhere between the handle's locked and fully unlocked position.*
 2. Release handle and move seatback back and forth near the in-use position.
 - i. Does it sound/feel like the mechanism is ratcheting? *No = Pass*
 - ii. Does it take significant effort to rotate seatback? *No = Pass*



If all inspections pass, seat does not need any repair.

If any of the inspections fail, perform repair per detailed instructions using service kit (FSC Part Number: 44200).

Instructions and related documents can be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

Customer Service Contact Information:

Email: PartsDept@freedmanseating.com

Email Subject Must Contain: GO-ES Foldaway Seat Recall

Seat Recall Form must be complete and attached

Terry Gogins
Customer Service Department
773-524-2440 EXT 233

Anthony Lee
Customer Service Department
773-524-2440 EXT 311