

# IMPORTANT SAFETY RECALL

Dear BFX Fire Apparatus Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BFX Fire Apparatus has decided that a defect which relates to motor vehicle safety exists in certain fire apparatus delivered between November 1, 2017 to May 16, 2018 regarding the Whelen Engineering 600 and 700 Series brake lights. Our records indicate that your apparatus is affected by this safety recall.

What is the problem?

- The Whelen brake lights have the potential to illuminate when the brake pedal has not been pressed. Potential false activation or illumination of the brake lights. The brake lights can possibly incorrectly illuminate without the brake pedal being pressed which could confuse other drivers while possibly increasing the risk of a crash. The root cause determined by Whelen is this condition is tied to transient voltage on the input line which creates a false and steady activation of the brake light(s).

What if you have other questions?

- If you require further assistance, you may contact the BFX Fire Apparatus at 817.490.7877. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- For the recall population, Whelen will (i) upon request immediately provide free replacement product and support services to all customers affected by the recall, (ii) advise all customers that contact Whelen telephonically of the available remedies.