



IMPORTANT SAFETY RECALL

Recall No: 18E-063

IMPORTANT SAFETY RECALL NOTICE

Dear Valued Whelen Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PLEASE READ THIS CAREFULLY AS OUR RECORDS INDICATE THAT YOU MAY POSSESS PRODUCTS SUBJECT TO THIS SAFETY RECALL NOTICE.

Whelen Engineering Company, Inc. ("Whelen") has decided that a defect which relates to motor vehicle safety exists in certain Whelen brake light models manufactured between November 1, 2017 and May 16, 2018. The models subject to this recall are:

| | | | | |
|----------------|----------|----------|----------|----------|
| 1842800 | 60BTTC | C9BTT | FDNYWC13 | NJSYS1SS |
| 6970510 | 60BTDD | C9BTTC | ILDOT08J | PADOTSY5 |
| 70BTDD | 60R00BRR | CODOTSYM | ILDOT11M | PADOTSY6 |
| 01-066B1866R1G | 60R00XCR | CTSYSHSS | ILDOT17M | PADOTSY8 |
| 01-066E459-R00 | 60R00XRD | DEDOTSY1 | INDOTSY1 | PSR00XRR |
| 01-066E461-R1B | 60R00XRR | DEDOTSY3 | JDTL601A | PSRASXCR |
| 01-066E462-R0A | 6B1863C1 | DOT3401D | KDOTSYLH | R54L2B2A |
| 01-066E462-R1A | 6B1863R1 | DOT3404B | M4B6B | R54L2D2A |
| 01-066E957-KMB | 6B2343C1 | DOT3404D | M4B6R | SDDOTSYH |
| 01-0683558BR1C | 6E45952 | DOT3405D | M6BTT | SDDUMP |
| 01-06837599A0C | 6E459R2 | DOT3410D | M6BTT24 | SDSAND |
| 01-1518251-01E | 6E461R2 | DOT3502D | M6BTT24C | SHASY1SS |
| 20A00AAR | 70BTT | DOT3504D | M6BTTC | TMTE1SS |
| 20R00XRR | 70BTTC | DOT3506B | M6BTDD | TMTE1SSM |
| 40A00AAR | 90BTT | DOT3510D | M9BTTX | TNDOTSYL |
| 40BTT | 90BTTC | DOT3701D | M9BTTXC | VCBDTPSY |
| 40BTDD | AKDOTSY3 | DOT3702D | MADOTSY1 | VCRHTPSY |
| 45ADBTT | B27356 | DOT3704B | MODOTSYD | VTSYSLSS |
| 45KNYEMS | BSISYSL3 | DOT3704D | MODOTSYE | WC81311 |
| 50R00XCR | BSISYSL4 | DOT3706D | MTASYSL1 | WYDOTSY1 |
| 50R00XRD | C6BTT | DOT3710D | MTDOTSY1 | WYDOTSY2 |
| 50R00XRR | C6BTTC | DOTNEL1 | NDDOTSY1 | |
| 5SR00XRR | C7BTT | DOTNEL3 | NDORSYS1 | |
| 60BTT | C7BTTC | DOTNEL4 | NJDOTSYL | |

! IMPORTANT !

- Your Whelen brake light model manufactured between November 1, 2017 and May 16, 2018 is being recalled.
- You should immediately contact Whelen at 1-860-718-2331 to obtain a replacement brake light, which Whelen will provide to you free of charge.



Why is a recall being conducted?

For the Whelen brake light models subject to this recall, these brake lights may illuminate when the brake pedal has not been pressed. They can then be returned to normal operation when a brake input is applied and then removed. Whelen determined that the root cause of this condition was tied to transient voltage on the input line creating a false and steady activation of the brake light. The condition is dependent on the specific wiring of the vehicle and other installed equipment. The product functions normally if it is not exposed to these specific conditions, but the condition can occur in all products subject to this recall. If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

What are we doing about the problem?

Whelen will provide a replacement brake light and support services free of charge to any customer who possesses a recalled brake light model, whether installed or not, and contacts Whelen at 1-860-718-2331. Whelen will also fully reimburse you for any reasonable labor charges for the time needed to replace the recalled brake lights on your vehicles. Whelen will also fully reimburse customers for shipping costs associated with the return of recalled brake lights to Whelen.

What should you do?

If you currently have an UNINSTALLED Whelen brake light model subject to this recall, DO NOT INSTALL IT. Please contact Whelen at 1-860-718-2331 to obtain a replacement brake light and instructions for how to return the recalled product(s) to Whelen.

If you currently have an INSTALLED Whelen brake light model subject to this recall on your vehicle(s), PROMPTLY CHECK TO SEE IF THE BRAKE LIGHT IS FUNCTIONING PROPERLY WHEN YOU DEPRESS AND RELEASE THE BRAKE PEDAL.

An INSTALLED brake light is functioning properly if the brake light is activated when the BRAKE pedal is depressed and if the brake light deactivates when the brake pedal is released. All Whelen brake light models covered by this recall are being recalled even if the brake light is functioning properly as installed. If you have a Whelen brake light model listed above that is functioning properly, please contact Whelen at 1-860-718-2331 to obtain guidance as to whether the product installed may exhibit the defect described above. In lieu of immediately contacting Whelen, you may remove the product(s) and return the recalled product(s) to Whelen out of an abundance of caution and inform Whelen that the product(s) was functioning properly and not experiencing the defect. Whelen will replace all returned product(s) subject to this recall in accordance with the other terms discussed in this notice. If you choose to use the vehicle with a recalled brake light still installed, TAKE CAUTION when driving because drivers and pedestrians behind the vehicle may wrongly believe the vehicle is slowing or stopped, which may increase the risk of a crash.

An INSTALLED brake light is NOT functioning properly if the brake light remains activated after the brake pedal is released. If the brake light is NOT functioning properly, DO NOT USE THE VEHICLE until you have installed the replacement Whelen brake light that will be provided to you free of charge. If you choose to use the vehicle with a recalled brake light still



installed, TAKE CAUTION when driving because drivers and pedestrians behind the vehicle may wrongly believe the vehicle is slowing or stopped, which may increase the risk of a crash.

If you have an INSTALLED Whelen brake light models covered by this recall, contact Whelen at 1-860-718-2331 to obtain a replacement brake light and instructions for how to return the recalled product(s) to Whelen.

Whelen will also reimburse you for any reasonable labor charges for the time needed to replace the recalled brake lights on your vehicles. A detailed labor quote should be submitted to Whelen including purchase information and product model number. The labor quote should indicate the product recall number, which is 18E-063. Labor quotes can be emailed to pclasson@whelen.com or faxed to 1-860-526-2207. If you have any questions about this recall, please call us at the number above.

If you have already paid to have your Whelen recalled brake lights repaired for this condition, you may be eligible for reimbursement of the charges you paid for labor relating to the repair. To learn more about what you need to do to obtain reimbursement, please call Whelen at 1-860-718-2331 or fax the detailed labor quote, product recall number and product model number to 1-860-526-2207.

What if you no longer possess the recalled brake lights?

If you are aware that one or more of your customers possess the recalled brake lights, please forward new owner contact information to Whelen at the number above or fax us the contact information at 1-860-526-2207. Alternatively, immediately provide this Important Safety Recall Notice directly to your customers.

Who should you contact if you have further questions or concerns?

Please contact Whelen at 1-860-718-2331.

If after having attempted to take advantage of this recall you believe that Whelen has not been able to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Whelen Engineering Company, Inc.