

**Important Safety Recall NHTSA**  
**CAMPAIGN #: 19V-213**

April 4, 2019

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**This notice applies to your vehicle:** 5FNRL6██████████

Dear Valued BraunAbility Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect which relates to motor vehicle safety exists in certain model year 2018-2019 Honda Odyssey Power Infloor conversions manufactured from September 13<sup>th</sup>, 2018 - March 12<sup>th</sup>, 2019. The rear wheel speed sensor harnesses may be routed to the incorrect rear wheels, resulting in the possibility that the anti-lock braking system will not recognize rear wheel speed properly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 135, "Light Vehicle Brake System" and 404, "Electronic Stability Control Systems."

**Concern:** The rear wheel speed sensor harness may be connected to the wrong rear wheel speed sensor and could cause a sudden deceleration of the vehicle during sharp turns. If the anti-lock braking system incorrectly recognizes rear wheel speed, the anti-lock system may apply incorrect corresponding braking inputs to the rear wheels and reduce vehicle braking, increasing the risk of crash.

**Remedy:** Schedule an appointment with your local BraunAbility dealer to have the rear wheel speed sensor harnesses inspected and if necessary, rerouted, at no cost to you. The repair should take approximately one hour. You may call and schedule an appointment with a BraunAbility dealer, without charge.

If you had this remedy performed on your BraunAbility vehicle prior to receiving this letter, you may be eligible to receive reimbursement for the cost of the remedy. To see if you qualify, contact the BraunAbility Customer Experience Group by calling 833-863-3539 or emailing

If a BraunAbility dealer is unable to perform the recall remedy within a reasonable timeframe, please contact the BraunAbility Customer Experience Group at 833-863-3539 or [recall@braunability.com](mailto:recall@braunability.com) for further instructions.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

In addition, if you take your vehicle to your BraunAbility dealer on an agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Experience Group at 833-863-3539 or [recall@braunability.com](mailto:recall@braunability.com).

We apologize for any inconvenience this may cause you, but your safety, and the safety of your loved ones, is our number one priority. If you have any questions or concerns, please contact the BraunAbility Customer Experience Group at 833-863- 3539 or [recall@braunability.com](mailto:recall@braunability.com).

Sincerely,

BraunAbility Customer Care & Aftersales