



**Alexis Fire Equipment**  
109 East Broadway ■ Alexis, IL 61412  
Phone: 800/322-2284 ■ Fax: 309/482-6127  
E-mail: sales@alexisfire.com

## IMPORTANT SAFETY RECALL NOTICE

03/19/2019

Dear Valued Customer:

**This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act. Please read this carefully as our records indicate you may possess products subject to this safety recall notice.**

Alexis Fire Equipment has received Safety Recall 18E-063 from Whelen Engineering Company relating to a defect in certain Whelen brake light models manufactured between November 1, 2017 and May 16, 2018. The models Alexis purchased/used subject to this recall are:

60BTT  
60BTTD  
70BTT  
M6BTT

### **Why is the recall being conducted?**

For the Whelen brake lights subject to this recall, these brake lights may illuminate when the brake pedal has not been pressed. They can then be returned to normal operation when a brake input is applied and then removed. Whelen determined the root cause of this condition was tied to transient voltage on the input line creating a false and steady activation of the brake light. The condition is dependent on the specific wiring of the vehicle and other installed equipment. The product functions normally if it is not exposed to these specific brake conditions, but the condition can occur in all products subject to this recall. If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

### **What are we doing about the problem?**

Alexis Fire Equipment, in accordance with Whelen Engineering, will provide a replacement brake light and support services free of charge to any customer Alexis provided a recalled brake light model, whether installed or not, and contacts Alexis at 1-800-322-2284. Alexis, when possible, will install the replacement brake light on your vehicle; or in cases when Alexis installation is not logistically-feasible, will reimburse you for reasonable labor charges for the time needed to replace the recalled brake lights





**Alexis Fire Equipment**  
109 East Broadway ■ Alexis, IL 61412  
Phone: 800/322-2284 ■ Fax: 309/482-6127  
E-mail: sales@alexisfire.com

on your vehicles. Alexis will also fully reimburse customers for shipping cost associated with return of recalled brake lights to Alexis (for return to Whelen).

**What should you do?**

If you currently have an UNINSTALLED Whelen brake light model subject to this recall, **DO NOT INSTALL IT**. Please contact Alexis Fire Equipment at 1-800-322-2284 to obtain a replacement brake light and instructions for how to return the recalled product(s) to Alexis.

If you currently have an INSTALLED Whelen brake light model subject to this recall on your vehicle(s), **PROMPTLY CHECK TO SEE IF THE BRAKE LIGHT IS FUNCTIONING PROPERLY WHEN YOU DEPRESS AND RELEASE THE BRAKE PEDAL.**

An INSTALLED brake light is functioning properly if the brake light is activated when the brake pedal is depressed and if the brake light deactivates when the brake pedal is released. All Whelen brake light models covered by this recall are being recalled even if the brake light is functioning properly as installed. We have determined your Alexis apparatus with chassis VIN \_\_\_\_\_ is included in the recall population/or you purchased quantity ( ) of Whelen Model \_\_\_\_\_ brake light on Invoice # \_\_\_\_\_ for replacement purpose that is defective. If you have a Whelen brake light model listed above that is functioning properly, please contact Alexis at 1-800-322-2284 to obtain guidance as to whether the product installed may exhibit the defect described above. In lieu of immediately contacting Alexis, you may remove the product(s) and return to them to Alexis out of an abundance of caution and inform Alexis that the product was functioning properly and not experiencing defect. Alexis, in conjunction with Whelen, will replace all returned product(s) subject to this recall in accordance with the other terms discussed in this notice. If you choose to use the vehicle with a recalled brake light still installed, **TAKE CAUTION** when driving because drivers and pedestrians behind the vehicle may wrongly believe the vehicle is slowing or stopped , which may increase the risk of a crash.

An INSTALLED brake light is not functioning properly if the brake light remains activated after the brake pedal is released. If the brake light is **NOT** functioning properly, **DO NOT USE THE VEHICLE** until you (or we) have installed the replacement Whelen brake light that will be provided free of charge. If you choose to use the vehicle with a





**Alexis Fire Equipment**

109 East Broadway ■ Alexis, IL 61412  
Phone: 800/322-2284 ■ Fax: 309/482-6127  
E-mail: [sales@alexisfire.com](mailto:sales@alexisfire.com)

recalled brake light still installed, TAKE CAUTION when driving because drivers and pedestrians behind the vehicle may wrongly believe the vehicle is slowing or stopped, which may increase the risk of a crash.

If you have an INSTALLED Whelen brake light model covered by this recall, contact Alexis at 1-800-322-2284 to obtain a replacement light and instructions for how to return the recalled product(s) to Alexis.

When logistically feasible, Alexis will install the replacement brake light(s) on your apparatus. When not logistically possible for Alexis installation, Alexis will reimburse you for any reasonable labor charges for the time needed to replace the recalled brake lights on your vehicles. A detailed labor quote should be submitted to Alexis Fire Equipment in that event. Labor quotes can be emailed to [barb@alexisfire.com](mailto:barb@alexisfire.com) or faxed to 1-309-937-3803.

If you have already paid to have your Whelen recalled brake lights repaired for this condition, you may be eligible for reimbursement of the charges you paid for labor relating to the repair. To learn more about what you need to do to obtain reimbursement, please call Alexis Fire Equipment at 1-800-322-2284 or fax the detailed labor quote and product model number to 1-309-937-3803.

**What you should do if you have further questions or concerns?**

Please contact Alexis Fire Equipment at 1-800-322-2284.

If after having attempted to take advantage of this recall you believe that Alexis Fire Equipment has not remedied the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC, 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Alexis Fire Equipment Company

Attached:

Whelen Recall Notice 18E-063

