



IMPORTANT SAFETY RECALL

[CUSTOMER NAME]

[CUSTOMER ADDRESS]

This notice applies to your vehicle, [ADD VIN]

MONTH YEAR

NHTSA Recall No.: 19V-181

Manufacturer¹ Recall No.: 5.84.17.001.01

OWNER NOTIFICATION LETTER

Dear Mr. / Mrs. [CUSTOMER NAME],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Karma Automotive LLC ("Karma") has decided that a defect related to motor vehicle safety exists in certain Model Year ("MY") 2012 Fisker vehicles. Due to propellant degradation occurring after prolonged exposure to high absolute humidity, high temperatures, and high temperature cycling, the passenger airbag inflator may explode during a crash in which the frontal passenger airbag deploys. If an inflator explodes, sharp metal fragments could pass through the air bag cushion and into the vehicle interior at high speed, which could result in serious injury or death.

Karma and its dealers have agreed to provide a free replacement for the passenger inflators covered by the Takata recall that are installed in MY 2012 Fisker vehicles.

We are pleased to inform you that we now have the necessary parts to provide the free replacement to the owners of the vehicles nationwide. Please contact an authorized Karma dealer or service center immediately to schedule an appointment to have this important free repair performed as soon as possible. You can locate your nearest Karma dealer or service center at www.karmaautomotive.com and click at the locator icon, or you may call Karma toll free at (855) 288-6109 from 8:00 AM to 5:00 PM Pacific Time, Monday through Friday.

¹Karma Automotive LLC is not the manufacturer of the 2012 model year Fisker Karma vehicles.



It will take approximately **3.5 hours** to replace the inflator in your vehicle, but the vehicle may need to be at the repair facility for a longer period of time.

If you no longer own the Fisker vehicle identified above, please complete and return the enclosed prepaid Information Change Card as soon as possible. This will enable us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If Karma does not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1 888 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have any questions regarding this campaign, please contact Karma's Customer Service via email at clientservices@karmaautomotive.com or by calling Toll Free at (855) 288-6109 from 8 AM to 5 PM Pacific Time, Monday through Friday.

We regret any inconvenience this process may cause, but your safety is very important to us.

Sincerely,

Joost de Vries
VP Sales & Service

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