



IMPORTANT SAFETY RECALL

NHTSA Recall No. 19V160

This notice applies to your vehicle: [REDACTED]
Your Vehicle Identification Number (VIN): [REDACTED]
Supreme Serial Number: [REDACTED]



Dear Supreme Truck Body Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that a defect exists which relates to motor vehicle safety in certain model year 2014-2016 Supreme Classic American Trolleys. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

What is the Issue?

Certain Supreme trolleys were equipped with Ricon Corporation S or K Series Wheelchair Lifts that are subject of a recall being conducted by Ricon Corporation (NHTSA Recall No. 18E-044). According to Ricon, the lift position input cam may fail while in use. If the position input cam fails and the lift operator continues to press the "up" button on the operating pedant while the lift is occupied, the lift platform could tilt inward toward the vehicle, causing risk of injury.

What Should You Do?

Please contact your local Ricon dealer for a field modification instruction and all material required to mitigate this recall at no charge.

CORPORATE • 2581 East Kercher Road • Goshen, IN 46528 • Phone: 800-642-4889 • Fax: 574-642-4540 • supremecorp.com

WEST
22135 Alessandro Blvd.
Moreno Valley, CA 92553
800-827-0753
Fax: 951-656-4061

SOUTHWEST
500 Commerce Blvd
Cleburne, TX 76033
800-541-6282
Fax: 817-641-7924

MIDWEST
2572 East Kercher Road
Goshen, IN 46528
800-642-4889
Fax: 574-642-4540

NORTHEAST
411 Jonestown Road
Jonestown, PA 17038
800-556-6492
Fax: 717-865-4385

SOUTHEAST
2051 U.S. Highway 41
Griffin, GA 30224
800-882-6742
Fax: 770-228-3340



If you have any questions, you may contact Ricon customer service at (800) 322-2884 or Admin 18E044@wabtec.com

If you no longer own the vehicle(s) listed above, please contact Supreme's Warranty Department at (844) 352-4921 or recall@supremecorp.com and provide any information you can furnish that will assist us in locating the current owner.

Note: Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.

If you previously paid to have this condition remedied, you may be eligible for reimbursement. Please contact your Supreme representative for more information.

Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (844) 352-4921 or by e-mail at recall@supremecorp.com.

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 16V296).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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