

IMPORTANT SAFETY RECALL

Mr.

April 16, 2019

This notice applies to your vehicle: WPOCA2A84+
Recall Number: 19V-113

Subject: Porsche Safety Recall AKA3 - Reworking luggage compartment bracket – 2017, 2018, and 2019 Model Year Porsche 718 Boxster and 718 Cayman Vehicles

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2017, 2018, and 2019 Model Year Porsche Boxster and Cayman vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?	On the affected vehicles, the connection of the cross members in the front of the vehicle are not within intended specification. This could affect fuel system integrity in the event of a crash, possibly causing a fuel leak. A fuel leak in the presence of an ignition source can increase the risk of fire.
What will we do?	Porsche is remedying this issue by having Porsche dealers add rivets to the affected cross member, bringing it back into specification, free of charge.
What should you do?	Please make contact with your authorized Porsche dealership to schedule a remedy appointment, and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Affixing additional rivets is expected to take approximately two hours to complete.
Lease vehicles and address changes	If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter promptly via first-class mail to the lessee. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

Reimbursement

This recall will be carried out at no expense to the customer. If you previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact the Porsche Customer Commitment Department as instructed below.

Can we assist you further?

If you require any assistance in making an appointment to have this recall performed, please call 1-800 PORSCHE. If you have other concerns, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

PORSCHE CARS NORTH AMERICA, INC.



Glenn Garde
Vice President, After Sales