

**IMPORTANT SAFETY RECALL NOTICE**

Affected VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1 »  
«PdiCity», «PdiProvince» «PdiPostalCode»

3/1/2019

**Recall 19V-097****RE: Affected models: 2015 and 2016 1290 Super Adventure**

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 and 2016 1290 Super Adventure motorcycles. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to have the insert on the fuel tank that is used to mount the fuel tank cover inspected for leakage. The insert is located in the seat area of the fuel tank where the fuel tank cover mounts. This work must be performed by an authorized KTM Dealer and will be free of charge.

The dealership will inspect the fuel tank insert for leakage and perform one of the three following steps:

- Check the serial number range of the fuel tank to determine if it is in the affected range. If the serial number is not in the affected range then no further action is required. The tank must be removed to check the serial number.
- If the fuel tank falls in the affected serial number range but no fuel leakage can be identified from the fuel tank insert then the dealer must install a specially designed fuel tank insert conversion kit which will seal the insert to prevent potential leakage.
- If fuel leakage is identified then the fuel tank must be replaced.

On affected motorcycles, during operation or while sitting still it is possible that fuel can seep or leak out of the fuel tank cover mounting insert. The presence of a leak could result in the possibility of damage or possible fire, which could cause injury or death to the rider or others.

The cause of the defect is due to nonconformities that could have occurred in the rotational molding process. During the manufacturing process the molded material did not reach the optimal temperature which resulted in an unbalanced distribution of materials around the threaded insert. To remedy this defect, the fuel tank must be inspected to determine one of the three following possibilities: (1) if the fuel tank is not affected, (2) if it needs to have the new specially designed fuel tank insert conversion kit installed or (3) if the fuel tank needs to be replaced.

Please contact your authorized KTM Dealer (log onto [www.ktm.com](http://www.ktm.com) for a complete dealer listing) as soon as possible to arrange having your fuel tank inspected to determine what steps need to be performed. It is suggested that you call your local authorized KTM Dealer to make an appointment to have the recall repair performed. The replacement procedure will take approximately 1 hour. If the fuel tank needs to be replaced the dealer will need to order a new fuel tank which will increase repair time. It also may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
KTM North America, Inc.

**KTM NORTH AMERICA, INC.**

38429 Innovation Court // Murrieta, CA 92563 // T: 951-600-8007 // F: 951-600-3866  
1119 Milan Avenue // Amherst, OH 44001 // T: 440-985-3553 // F: 440-985-3060  
[www.ktmusa.com](http://www.ktmusa.com)

The KTM logo is displayed in a bold, black, italicized font against a solid orange background.

**Customer Record Update Form**

**NOTICE:** If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name \_\_\_\_\_ «Vin»  
Address \_\_\_\_\_ «PdiFirstName» «PdiLastName»  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ «PdiAddress1»  
Phone number \_\_\_\_\_ «PdiCity»,«PdiProvince» «PdiPostalCode»  
Email \_\_\_\_\_  
Date of Resale \_\_\_\_\_

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

**KTM NORTH AMERICA, INC.**

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