



R19ZP

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 19V-082 School Bus**  
**NHTSA Recall Number: 19V-081 Non-School Bus**

**DATE:** March 5, 2018  
**TO:** U.S. OWNERS  
**SUBJECT:** R19ZP, Ricon S Series Titanium 1,000 lb Lift

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird Body Company is recalling certain model year 2015-2019 Vision School Buses manufactured from April 29, 2014 through June 14, 2018 and certain 2019 Vision Non-School Buses manufactured on December 20, 2017. Additionally, Blue Bird Body Company is recalling certain model year 2015-2019 All American School Buses manufactured from July 8, 2014 through June 29, 2018.

On the subject buses, Ricon has determined that there is a non-compliance with FMVSS 403, Platform Lift Systems, related to the Ricon S-Series Titanium wheelchair 1,000 lb lifts, Part Numbers R1S5510FF112060 and R1S5510FF112070. On these particular Ricon wheelchair lifts, if the position input cam fails and the lift operator continues to press the "up" button on the operating pendant while the lift is occupied, the cutoff switch is disabled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle. If the lift tips inwards, the risk of injury would be increased.

To correct this condition, Ricon will provide materials and labor through Ricon authorized dealers. You may make arrangements for the service at the nearest Ricon servicing dealer by any of the following methods:

1. Using the locator on the Ricon website – [www.riconcorp.com](http://www.riconcorp.com)
2. Calling Ricon Customer Service at (800)322-2884
3. Emailing Ricon's Recall Coordinator, at [Admin18E044@wabtec.com](mailto:Admin18E044@wabtec.com)
4. Gerald Quimpe, Customer Service 818-267-3033 [gquimpe@wabtec.com](mailto:gquimpe@wabtec.com)

Questions regarding this recall campaign should be directed to the Ricon contact listed above. If Ricon does not provide the necessary repair services, you may contact Blue Bird Body Company Recall Administration at [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com).

Ricon will notify Blue Bird Campaigns Administration of the completion of the recall.

**BLUE BIRD BODY COMPANY**  
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021



**BLUE BIRD**

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**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, submit a copy of the work order/invoice to Ricon's Recall Coordinator at the address above. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.**

**If Ricon should fail to or is unable to remedy this condition without charge to you, you may contact:**

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

**Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>**



Ricon Corporation  
1135 Aviation Place  
San Fernando, CA 91340

Phone: 818.267.3000  
Fax: 818.962.1201  
[www.Wabtec.com](http://www.Wabtec.com)

## SAFETY RECALL NOTICE

[Date]

### END USER - DRAFT

[End User]

RE: Defect Recall Notification 18E-044

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

### **! I M P O R T A N T !**

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

#### WHAT IS BEING RECALLED:

This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts, part numbers K200, K201, K550, K551, S200, S201, S550, S551 no dashes. The recall population includes all units of these models beginning January 1, 2012, until May 9, 2018. A list of affected serial numbers, corresponding order numbers and ship dates of affected units sold to your company is attached.

#### WHY IS IT BEING RECALLED:

If the position input cam fails and the lift operator continues to press the "up" button on the operating pendant while the lift is occupied, the cutoff switch is disabled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle. If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

#### WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Arrange for service at the nearest Ricon servicing dealer by any of the following methods:

- Using the locator on the Ricon website – [www.riconcorp.com](http://www.riconcorp.com)
- Calling Ricon Customer Service at (800)322-2884
- Emailing Ricon's Recall Coordinator, at [Admin18E044@wabtec.com](mailto:Admin18E044@wabtec.com)

#### WHAT RICON CORPORATION WILL DO:

Ricon will provide materials and labor as outlined above through Authorized Ricon dealers. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the



Ricon Corporation  
1135 Aviation Place  
San Fernando, CA 91340

Phone: 818.267.3000  
Fax: 818.962.1201  
[www.Wabtec.com](http://www.Wabtec.com)

Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Cecilia M. Cheng, PE  
Director of Engineering  
Ricon Corporation, a Wabtec Company