



SPECIALTY VEHICLES

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SPARTANMOTORS.COM

February 7, 2019

IMPORTANT SAFETY RECALL – 19V-049

This notice applies to the vehicle identification number below.

4VZDN1 [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2019 and 2020 model year K1 model motor home chassis manufactured between March 30, 2018 and December 13, 2018.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Retainer pins or cotter pins may not be installed correctly in the actuator rod of the front brake slack adjusters. This could result in decreased braking performance which could increase the risk of a crash.

Corrective Action:

An inspection will need to be performed to determine if the retainer pin is missing or if the cotter pin is installed correctly. If found missing, a missing cotter pin will be installed. If the cotter pin is not installed correctly in the actuator rod, it will be installed correctly, and your brakes adjusted appropriately. All of which will be done at no charge.

Labor Time:

Inspections, installations and brake adjustment may take up to 1 hour. However, due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan at 1-855-589-9836 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-855-589-9836.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-855-589-9836. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Motors USA, Inc.