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Hino Motors Sales, U.S.A., Inc.
45501 W 12th Mile Road
Novi, MI 48377



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IMPORTANT SAFETY RECALL

MY2007 – 2019 NJ8J (258ALP)
Conventional on-road Medium Duty Truck
Brake Dust Shield Installation HNTSA 19V044 Hino AACL0
This notice applies to your vehicle: VIN :5PVNJ [REDACTED]

Dear Hino Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2007 - 2019 conventional trucks. You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the Condition?

Due to the absence of dust shields on the front brake assemblies and differences in air flow around the right and left brake assemblies, in very wet conditions, the recalled vehicle population may exhibit a brake pull to the left during hard braking events. Investigation shows that the right brake assembly is becoming saturated with water while the left brake assembly stays dry during such conditions. The brake pull to the left during hard braking events during very wet conditions may result in unexpected vehicle travel to the left in such situations. This could result in increased risk of a crash.

What will Hino do?

A newly designed brake drum which accommodates dust shields for brake assemblies will be installed on your vehicle. Please make an appointment with your authorized Hino Dealer to have the remedial work performed. This repair will be performed at **NO COST** to you.

What should you do?

This is an important Safety Recall

Please contact any authorized Hino dealer to schedule an appointment to have the remedial work performed as soon as possible. This repair will take will take approximately 4 hours to complete.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by contacting Hino Warranty at warranty@hino.com or by telephone 1 248-699-9390. You will need your full 17-digit Vehicle Identification Number (VIN) to update the new ownership or contact information.

What if you have other questions?

- Your local Hino dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can locate a Hino dealer in your area by going online and visiting www.hino.com
- If you require further assistance, you may contact Hino Warranty at 1-248-699-9390, Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

If you believe that the dealer or Hino has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for being a valued Hino customer. Sincerely,

HINO MOTORS SALES, U.S.A., INC.