

01/11/2019

Safety Recall Notification 19V-029

FL794A-V



Brake caliper mounting bolts may be incorrectly torqued

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Double K Inc. has been notified that a defect, which relates to motor vehicles safety, exists in a small number of model year 2017- 2018 Villager, Mainstreet and Streetcar model Trolleys, manufactured by Double K, Inc. dba Hometown Trolley.

During the production time periods of November of 2017 through October 2018, trolleys vehicles equipped with certain air disc brakes assembled from the York Manufacturing Plant with these brake caliper mounting bolts might be affected. Our records show that you own the vehicle (s) with the vehicle identification number [REDACTED]. This decision was based on the information that was provided to us by Daimler Trucks North America.

IMPORTANT!

- **Your brake caliper mounting bolts might be incorrectly torqued.**
- **You should immediately contact your Daimler Trucks Facility for immediate repair.**

The Safety issue is:

On certain vehicles, the brake caliper mounting bolts may be incorrectly torqued. This could result in caliper bolts loosening. A caliper with loose mounting bolts may lead to reduced effectiveness. Insufficiently torqued bots may not provide an adequate clamping force between the brake caliper bolts loosening. Reduced brake effectiveness could lead to a vehicle crash.

What we are asking you to do:

- Immediately locate and visually inspect the affected unit(s) in your fleet.
- Contact your Daimler Trucks North America authorized facility for repairs. Current owners to contact an authorized Daimler Trucks North America dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.daimler-trucksnorthamerica.com. On the menu tab, select "contact" then scroll down to "find a dealer" and select the appropriate brand.
- Potentially affected vehicles will be inspected and the caliper bolts will be torqued as necessary.
*Brake caliper mounting bolts will be checked and tightened, free of charge.

Additional information is available by calling the Daimler Trucks North America Customer Service at 1-800-457-0712 with recall number 19V-030 and FL794A-V

Daimler Trucks North America LLC
United States
4747 N. Channel Ave
Portland, OREGON 97217

You may also contact Kristina Dunow at Double K Inc., at 1-715-301-0149 or Kristina@hometown-mfg.com if you should have any problems or questions.

Changed address or sold the vehicle?

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, signed and dated the fax to Double K Inc. so we can update our records. Our fax number is 1-715-478-5095.

This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call 1-715-301-0149. Please have your vehicle identification number ready for our representative when you call.

Double K Inc., 750 Industrial Parkway. Crandon, WI 54520



Safety Recall Notification 19V-030

Should Daimler Corporation or Double K, Inc. fail or be unable to remedy the situation you may contact:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.,
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153) or go to
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Your safety and satisfaction with your Hometown Trolley product are important to us and we regret any inconvenience to you.

Best Regards,



Kristina Dunow

President

Double K Inc

Double K Inc., 750 Industrial Parkway. Crandon, WI 54520

Recall 19V-030



DO NOT COMPLETE THIS SECTION UNLESS: Your Company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip Code: _____

Signature: _____ Date: _____

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