



1/31/19  
**Consumer Safety Recall Notice**  
RE: NHTSA Defect Recall Notification **TBD**

Dear AMS (VMI) Edge II Conversion Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Vantage Mobility International (VMI) has determined that a defect which relates to motor vehicle safety exists in its Chrysler/Dodge AMS converted Edge II rear entry mobility vehicle .

## " I M P O R T A N T "

- + Your Chrysler/ Dodge AMS converted Edge II rear entry mobility vehicle.
- + Contact your AMS manufacturer immediately.

### What Is Being Recalled

All Chrysler Town and Country and Dodge Grand Caravan minivans modified by AMS into a Edge II conversion, shipped between Jan 1, 2018 and September 5, 2018, are recalled by AMS. Your mobility manufacturer will have access to the complete list of affected vehicles identified by FCA's Vehicle Identification Number (VIN). The VIN is a 17-digit identifier that includes both numbers and letters. It can be found on the OEM sticker, located inside the driver's side door jamb or on the driver's side dash board, visible from the exterior facing the windshield.

The affected population is 13 vehicles.

### Why Is It Being Recalled

The fuel tank was assembled with a fuel pump/ sending unit gasket that could deteriorate and fail over time. This may lead to the escapement of fuel or fumes. If the gasket fails, you may notice a continual fuel smell or experience a fuel leak. These symptoms are hazardous and my result in exposure risk including headache our nausea, fire or explosion whose severity could include injury or death and/or damage to property.

### What AMS(VMI) Will Do

AMS has replacement parts available at no charge that will be made available to your local repair facility. AMS will include factory authorized instructions with the parts and technical support via email or phone to your repair facility to insure the tank assembly is replaced correctly. Any additional materials required and all labor costs will be covered by AMS. The estimated time to complete this repair on your vehicle will be approximately 4 hours.



After an attempt to take advantage of this recall, you may submit a complaint if you believe your fuel tank recall was not remedied without charge and/or within a reasonable amount of time. Please contact:

Administrator, National Highway Traffic Safety Administration

**Mail:** 1200 New Jersey Ave., S.E., Washington, D.C., 20590

**Call:** Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153)

**Visit:** <http://www.safercar.gov>

If you have already paid to comply with this notice, we encourage you to seek reimbursement by calling (800) 488-9082, and following the instructions given.

### **What You As Owner/Dealer/Operator Should Do**

**Immediately call your local AMS manufacturer** at 1 (855) 809-1627 to schedule your vehicle for the fuel tank assembly replacement. Inform them at the time of the call that you are calling in response to this recall letter. They will work with you and your local repair facility to schedule your appointment and the shipment of parts. If you have difficulty doing this, please contact VMI directly at (800) 488-9082 for assistance.

### **What If You No Longer Own The Vehicle?**

Please call AMS at the number listed below and forward the new owners contact information for proper and timely notification.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you have already paid to have your AMS Edge II repaired for this condition**, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please call AMS Technical Support at 1 (855) 809- 1627.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact AMS Technical Support at 1 (855) 809- 1627 or by email at [Service@amsvans.com](mailto:Service@amsvans.com)

We apologize for the inconvenience caused by this safety recall, but the safety of our customers is of the utmost importance.

Sincerely,

David Hagstrom  
Technical Support and Warranty Manager  
Vantage Mobility International