

## IMPORTANT SAFETY RECALL

**NHTSA Recall Number 19T-025**

**Date: January 30, 2020**

**Subject: SAFETY RECALL NOTICE**

Dear Michelin Tire Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. has decided that certain MICHELIN® CrossClimate® + 225/60R17 103V XL tires fail to conform to Federal Motor Vehicle Safety Standard 49 CFR 571.139. The affected tires lack the letters “DOT” as required by the Federal Motor Vehicle Safety Standard and also lack the UTQG treadwear, traction and temperature grade markings required by 49 CFR 575.104. Michelin is recalling 32 of these tires in the United States.

The recalled tire is the MICHELIN® CrossClimate® + 225/60R17 103V XL, TIN (Tire Identification Number) HCXH03CX, Production Week and Year 4618. These tires are primarily found on passenger cars, CUV's and small SUV's.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The following chart provides the product description, TIN (Tire Identification Number) sequence identifier and TIN production period of the manufacturing population which contain the recalled tires. The TIN information is molded to the sidewall of each tire.

### **To find out if a tire is affected by the recall:**

1. Check the TIN on the sidewall of the tire located just above the bead.

## HOW TO READ THE TIN

Missing Letters “DOT”

TIN Sequence Start: HC

Week **46** Year **2018**





2. Only tires matching all three elements (Tire Description, TIN Sequence and TIN Production Periods) are part of this recall. If inspected tire is not the product noted below, the tire is not part of this recall.

| Tire Description                            | TIN<br>(Tire Identification<br>Number) | Production<br>Period |
|---------------------------------------------|----------------------------------------|----------------------|
| MICHELIN® CrossClimate® + 225/60R17 103V XL | HCXH03CX                               | 4618                 |

3. If you have any questions concerning the tire's TIN identification numbers, please contact Michelin Consumer Care at 1-866-324-2835.

If you have tires that match the above identifiers, contact your local authorized Michelin retailer or locate a Michelin retailer on the dealer locator at [www.Michelinman.com](http://www.Michelinman.com).

It is important that all recalled tires be removed from service as soon as possible. The removed tires will be replaced with a MICHELIN® CrossClimate® + 225/60R17 103V XL that has the proper markings at no cost up until July 31, 2020. After that time the recalled tires will be processed as part of our standard pro-rated warranty policy.

If you have additional questions after visiting the website and your Michelin retailer, please contact Michelin Consumer Care at 1-866-324-2835 (language options: English and Spanish) between 8:00 a.m. and 8:00 p.m. Eastern Time, Monday – Friday and Saturday between 8:30 p.m. and 4:30 p.m.

If your servicing Michelin retailer fails or is unable to provide the service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888327-4236 (TTY 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).

Commitment to safety, quality, and respect for the consumer are our highest priorities. Please accept our sincerest apology for any inconvenience that replacing these tires may cause you.

Sincerely,

Cathy Jones  
V.P of Quality North American Region  
Michelin North America, Inc