

# IMPORTANT SAFETY RECALL



Avon Motorcycle Tyres – Cooper Tire & Rubber Company Europe, Ltd.

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## IMPORTANT SAFETY RECALL

November 18<sup>th</sup>, 2019

NHTSA Recall No. – 19T009

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company Europe, Ltd. has decided that a defect which relates to motor vehicle safety exists in certain Avon Cobra Chrome tires. The following identifies the tire sizes affected by this defect determination:

<u>Product Name</u>	<u>Size</u>	<u>DOT Serial Number</u>	<u>Brand</u>
AVON COBRA CHROME	240/50R16	AT 6D 28 1418 - 2119	AVON

The following illustration shows the DOT information on a sample of one of the affected tires. DOT sequence begins with AT6D28 ---- and ends with a date code (2-digit week and 2-digit year) between 1418 and 2119 inclusive, in this example 1019.



The affected tires may lead to a **crash** due to inner liner degradation leading to rapid loss of inflation pressure and motorcycle control, The affected tires may develop an in-service unsatisfactory ride condition or on certain cases, motorcycle steering or ride maybe impacted. Driving at high speeds should be avoided until the tires have been inspected and replaced if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company Europe, Ltd. is recalling all of the tires with the identification number(s) above. To insure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, for **FREE**, if you have presented them for remedy within one-hundred and eighty (180) days after receipt of this letter or notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one-hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

AMC1741119

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately sixty (60) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please contact e-mail Cooper Tire & Rubber Company Europe, Ltd. at [tyrerecall@coopertire.com](mailto:tyrerecall@coopertire.com) or call 011-44-122-57-03101. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, as described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Cooper Tire & Rubber Company Europe, Ltd. at 011-44-122-57-03101.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tire(s). Please see your dealer immediately for free replacement of the recalled tire(s). Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,

Russell Garner  
QSEA Manager, Manufacturing Ops Director  
Cooper Tire & Rubber Company Europe, Ltd.

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TO BE COMPLETED BY DEALER

Tire(s) inspected and replaced \_\_\_\_\_  
(date)

Dealer stamp or name and address

**Dealer:** Please complete the above, attach letter to the standard Warranty Return Form and return with the recalled tire(s).