

1106 INDUSTRIAL BLVD. MOUNT PLEASANT, TX 75055 (800) 289-8667

May 2, 2019 - IMPORTANT RECALL DUE TO LABELING ERROR - NHTSA CAMPAIGN 19-0027072-22071-10

Dear Valued Customer.

This notice is sent to you in accordance with the National Traffic and Motor Safety Act.

We have identified approximately 560 **Contender 5.70-8 LRC** tires that have errors with their sidewall labeling. Incorrect mold plates were used on a select batch of tires. Specifically, the sidewall states different ply rating and psi on the tires. One side reads 2 tread and 2 sidewall at 75 psi with load of 710lbs labeled as a C , the other side reads 4 tread and 4 sidewall at 90 psi with load of 910 lbs and labeled as a C load range. The DOT Sequence (found on sidewall) for the affected tires is **56** with date codes (2-digit week and 2-digit year) from **3717-3018**. The affected tires were sold only through Discount Tire.

You are receiving this letter because our records indicate that you have purchased one or more of our recalled tires. There are no issues with the tire's construction, but to the avoid risks resulting from under inflation or overloading, Taskmaster Components is issuing a recall of the tire listed above. To ensure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced with the same or substantially similar tires at no charge to you if you have presented them for remedy within one hundred and eighty (180) days of receiving this letter or notice that a replacement tire is available (if not available at the time of inspection). After the expiration of the 180-day period, tires will be replaced under our normal adjustment policy. Inspection to determine if the tire is subject to recall is only a few minutes, and it will take approximately 30 minutes for each tire to be replaced.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Taskmaster Components customer service team at (800) 289-8667. In the event that we have failed to replace your tire(s) at no cost to you as described above, you may submit a complaint to the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to www.safercar.gov)

For more information contact the Taskmaster Components Customer Service Team at (800) 289-8667. We regret this inconvenience but hope that you understand that your safety is very important to us. Please give this letter to your dealer during your inspection.

Amanda Walke

COO, Taskmaster Components