



H&H Sports Protection
100 E Colorado Blvd.
Pasadena, CA 91105
Email: V531Recall@HHsportsprotection.com

Telephone: (626) 444-0107
Fax: (626) 579-5700

IMPORTANT SAFETY RECALL

This notice applies to your helmet.

– NHTSA CAMPAIGN NUMBER ___

Dear VCAN V531 Owner:

This notice is sent to you in accordance the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

H&H Sports Protection has decided certain production batch of helmets fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 218, “Motorcycle Helmets” and the test procedure TP-218-07. Certain production batch of the VCAN V531 helmets have retention system requirements that fail to meet FMVSS No. 218 and the test procedure TP-218-07. Helmet retention system may become detached from the sewn connection in chin retention strap and may increase the risk of injury to wear in the event of a crash. ONLY helmets with the build date on the warning label inside the helmet liner of (SEPTEMBER, OCTOBER, AND NOVEMBER 2017) are affected in the recall.





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WHAT WE WILL DO

H&H Sports Protection will replace or refund all owners of the affected VCAN V531 with the build date of (9/2017) (10/2017) (11/2017) and all services will be done without charge.

WHAT YOU SHOULD DO

Please contact AMAZON Customer service by Phone at 1 (888) 280-4331 of the helmet for the exchange or a full refund. If Amazon customer care can not help please contact Email:V531Recall@HHsportsprotection.com

After contacting Amazon customer service and H&H Sports Protection, if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.