

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 19V-xxx: Rear Seat Safety Belt
Date: Thursday, December 19, 2019 2:23:28 PM

Publish Date: December 19, 2019
From: Technical Service
Expiration Date: January 09, 2020

DCSnet Message
Urgent



Subject: **BMW Recall 19V-xxx: Rear Seat Safety Belt**







BMW AG is conducting a Voluntary Safety Recall (effective December 19, 2019) on a small number of Model Year 2019 - 2020 BMW 3 Series vehicles that were produced between April 2019 and December 2019.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B720319_Recall_Notice\[81fa5e3c\].pdf](#)
-  [B720319\[81fa5e3b\].pdf](#)
-  [B720319_2020-G20-RearSeatRetractor-QA-\(19Dec2019\)\[81fa5e3a\].pdf](#)
-  [B720319_Recall_Notice\[81fa5e3c\].pdf](#)
-  [B720319\[81fa5e3b\].pdf](#)
-  [B720319_2020-G20-RearSeatRetractor-QA-\(19Dec2019\)\[81fa5e3a\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 72 03 19

RECALL 19V-XXX: REAR SEAT SAFETY BELT

2019-12-19

MODEL

Engineering Designation	Model Description	Production Date
G20	3 Series Sedan	April 11, 2019 – December 5, 2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective December 19, 2019) on a small number of Model Year 2019 - 2020 BMW 3 Series vehicles that were produced between April 2019 and December 2019. The rear seat safety belt (left or right) may not have been produced to specifications.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B720319 Recall Notice.pdf](#)

[picture_as_pdf B720319_2020-G20-RearSeatRetractor-QA-\(19Dec2019\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-xxx: Rear Seat Safety Belt Retractor – B72 03 19

BMW AG is conducting a Voluntary Safety Recall (effective December 19, 2019) on a small number of Model Year 2019 - 2020 BMW 3 Series vehicles that were produced between April 2019 and December 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Rear Seat Safety Belt Retractor
Safety Recall 19V-xyz
Model Year 2019-2020
BMW 3 Series
*Last Updated 12/19/2019***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2019-2020 BMW 3 Series sedans produced between April and December 2019 are potentially affected.
- Q2. What is the specific issue?**
The rear seat safety belt (left or right) may not have been produced to specifications. The pre-tensioning function (“cinching-up” of the belt in a crash) may not work as intended. In a crash, a person in a rear seat position (left or right), could move farther forward and/or experience a larger acceleration, increasing the risk of injury.
- Please note that the belt will still “lock” during a crash.*
- Q3. Why are other BMW Group vehicles not included in this Safety Recall?**
The rear seat safety belts of other BMW Group vehicles were produced to specifications.
- Q4. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q5. Can I determine if this issue exists in my vehicle?**
No.
- Q6. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q7. How will my vehicle be repaired?**
The affected (left or right) rear seat safety belt will be replaced for free and can take approximately one hour. The rear seat center safety belt is not affected.
- Q8. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q9. How will I be informed of this Safety Recall?**
You will receive a letter in February via First Class mail advising you of this Safety Recall and to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q10. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.