

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: December 20, 2019

New Safety Recall: WUX-09 – 2016-2017 Outback Replacement Airbag Control Module Recall

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2016-2017 model year Outback vehicles in which an incorrect Airbag Control Module may have been installed as a replacement part.

Description of the Defect and Safety Risk

An incorrect airbag control module may have been installed as a replacement part in certain vehicles. An incorrect combination of airbag control module and passenger airbag module may adversely affect the deployment characteristics in the event of a crash necessitating passenger airbag deployment. In the event of a crash, the passenger frontal airbag may not have the designed deployment characteristics, increasing the risk of injury to an occupant in the front passenger seating position.

Affected Vehicles

A total of 46 U.S. vehicles will be affected by this recall, as listed below:

Model Year	Carlines	Production Date Range	Affected vehicle count
2016-2017	Outback	August 29, 2015 – June 28, 2017	46

Not all vehicles in the production ranges listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Service, Parts, and Claim Instructions

For detailed service, parts, and claim information, please refer to the WUX-09 Product Campaign Bulletin on STIS which should be available within the next 7-10 days.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Owner Notification

Subaru will notify affected vehicle owners by first class mail within 60 days. Owners with a valid email address on file will also be notified by email. Retailers will be advised when the notification is scheduled.