



MAZDA DEALER EMAIL

May 6, 2021

Attention: All Mazda General, Service, and Parts Managers

Subject: Recall 4219L - 2019-2020 Mazda3 Sudden Deceleration from False Brake Activation – MDRT TOOL SUPERSESSION AND RETURN INSTRUCTIONS

Recall 4219L Parts and Warranty information and Repair procedures have been modified to use the MDRT for SSPC5 and Safety Recall 4621B. Please make sure to inform all technicians and your warranty administrator as the repair procedure and claiming information is different.

The MDRT can identify and update multiple modules and the software contained in the SSPC5/4621B MDRT will also automatically update Mazda3 vehicles that have not been repaired for Safety Recall 4219L.

This has two advantages. It reduces the need to have another MDRT at your dealership and speeds up work efficiency.

For this reason, starting Thursday May 6, 2021 please return the 4219L MDRT Tool following the instructions below:

**NOTE: RETURN THE TOOL IN THE PHOTO BELOW ONLY
DO NOT RETURN ANY OTHER MDRT TOOL AT THIS TIME**



Action required: All dealers must return their MDRT 4219L Tool to Mazda with a Warranty Part Return Shipping label by June 4, 2021. Any MDRT 4219L Tool not returned to Mazda by that time will incur a \$1,000.00 missing tool charge. There should be no impact to the ability to repair as you are using the SSPC5/4621B MDRT to complete the programming required for Recall 4219L.

To return your tool, please do the following (see added step #5):

1. Safely pack **only the 4219L MDRT Tool** in a box
2. Go to One Mazda > Warranty, Recalls and Service Tools
3. Click on the link for WARRANTY PART RETURN SHIPPING LABEL - Irvine, CA
<https://portal.mazdausa.com/m175/UPSReturnLabelRequest/requestred.do?useUrl=https://row.ups.com/GuestAccess/Guest/Access>
4. Take a photo of your UPS tracking number or write it down for your reference.
5. Fill out the required information to ship the Tool back to Mazda by UPS Ground
6. For the Warranty Shipping Record field, please type **"4219L RETURN"**

For any questions about returning the part or the Warranty Part Return Shipping Label please contact: Dealer Recall Help on One Mazda > Recalls

Sincerely,
Travis Young
Manager, Recalls, Technical Services Division
Mazda North American Operations