



MAZDA DEALER EMAIL

February 13, 2020

Attention: Mazda General, Parts and Service Managers

Subject: Update: Safety Recall 4219L – 2019 – 2020 MY Mazda3 Sudden Deceleration from False Brake Activation - **MDRT Tool Shipping to Dealers**

The Mazda Warranty Department has shipped one Mazda Diagnostic Repair Tool (MDRT) free of charge to each Mazda dealer via UPS Ground Delivery for 4219L repairs. We ask that you continue to perform the current repair procedure with MDARS until you are notified to perform the recall repair with the new procedure that requires the use of this tool. Updated repair procedures and warranty information will be uploaded to the Mazda Global Support System (MGSS) by Tuesday February 18, 2020.

We will request this tool be returned at a later date. This tool must be kept in your secure tool storage area. Failure to return this tool will be a \$1,000 debit charge to the dealership. We are logging UPS tracking information for all dealers that will be receiving this tool. If you do not receive the tool by February 20th, please contact Dealer Recall Help on MXConnect.



Protect What is Important to You

Sincerely,

Travis Young
Manager, Recalls, Technical Services Division
Mazda North American Operations

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