

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: **Recall Campaign Launch Notification**

Passenger OCS Detection

MY15-18 117 (CLA-Class)

Date: July 25, 2020

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Passenger OCS Detection
2020060012	19V892	19P9190204	
This is to notify you of a Recall Campaign launch regarding the Occupant Classification System on 129 Model Year MY2015-2018 CLA-Class (117 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on July 25, 2020.			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY15-18 CLA-Class (117 platform) vehicles, the calibration of the Occupant Classification System (OCS) for the front passenger seat might not meet current production specifications. If the OCS is not calibrated according to production specifications, an installed child seat might be classified as an occupant, or a small and light occupant might be classified as a child seat. Therefore, the passenger airbag might be activated despite a mounted child seat. Conversely, the front passenger airbag might be deactivated despite an occupant sitting on the front passenger seat. Both cases would increase the risk of injuries to the passenger in case of a crash necessitating an airbag deployment.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer, will replace the passenger seat cushion on the affected vehicles		
Parts	Parts are available and can be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2015-2018		
Vehicle Model	CLA-Class		
Vehicle Populations			
Total Recall Population	129		
Total Vehicles in Dealer Inventory	0		
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY15-18 CLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s) Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY15-18 CLA-Class vehicles covered by this notification until the vehicle has been repaired.			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.			





Mercedes-Benz

Campaign No. 2020060012, July 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLA-class (117 platform)**
Model Year 2018-2019
Passenger OCS Detection

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY15-18 CLA-class (117 platform) vehicles, the calibration of the Occupant Classification System (OCS) for the front passenger seat might not meet current production specifications. If the OCS is not calibrated according to production specifications, an installed child seat might be classified as an occupant, or a small and light occupant might be classified as a child seat. Therefore, the passenger airbag might be activated despite a mounted child seat. Conversely, the front passenger airbag might be deactivated despite an occupant sitting on the front passenger seat. Both cases would increase the risk of injuries to the passenger in case of a crash necessitating an airbag deployment. An authorized Mercedes-Benz dealer, will replace the passenger seat cushion on the affected vehicles.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 129 vehicles are involved.

Order No. P-RC-2020060012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Note:

- Use DAS/Xentry 6/20 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Procedure

1. Replace front passenger seat cushion.

i New seat cushion is pre-calibrated!
For basic data, see **AR91.10-P-3310NKB**

2. Perform XENTRY initial startup of Weight Sensing System

i To do so, select menu item "Quick test view ➡ WSS – Weight Sensing System ➡ Initial startup of control unit ➡ Coding of control unit" and then perform teach-in process.

i Then follow the user guidance in XENTRY DIAGNOSTICS/DAS.

Primary Parts Information

Qty.	Part Name	Part Number
As required*	Passenger seat cushion	*

* The replacement parts must be determined according to the equipment variant for the vehicle identification number (VIN) via the parts process in the Xentry Portal.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Replace front passenger seat cushion (02-1451)

Damage Code	Operation Number	Labor Time (hrs.)
91 902 04 7	02-5058	0.1
	02-4762	0.1
	02-1451*	1.4

*Includes: Remove/install front passenger seat; calibrate WSS sensors; Extra work for: Depth adjustment and addition in case of electric adjustment.

i Note

Operation Number labor times are subject to change