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## **New Safety Recall Advanced Communication – VE1**

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year (DS) Ram 1500 pickup vehicles.

VINs identified as being involved in this campaign are currently live and searchable. Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

<u>IMPORTANT</u>: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

## REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incorrect tire pressure monitoring system (TPMS) sensor that will cause the TPMS to display a malfunction indicator within a 20 minute drive, making the TPMS unable to display the indicator for low tire pressure. A driver may be unable to identify if low tire pressure occurs if the malfunction indicator lamp is activated. Low tire pressure can result in potentially degraded handling performance, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 138, Tire pressure monitoring systems, S4 Requirements. S4.1 General. requires the suspect vehicles to "[...] be equipped with a tire pressure monitoring system that meets the requirements specified in S4 under the test conditions specified in S5 and the test procedures specified in S6 of this standard." S6 testing requires that the low tire pressure indicator illuminate in specific test conditions. Vehicles built with incorrect TPMS sensors will not illuminate the low tire pressure indicator under the test conditions of 49 CFR 571.138, S6.

## **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace the affected TPMS sensors. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC