

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 19V-xxx: Transmission Wiring Harness
Date: Thursday, December 5, 2019 4:24:53 PM

Publish Date: December 05, 2019
From: Technical Service
Expiration Date: January 02, 2020

DCSnet Message
Urgent



Subject: BMW Recall 19V-xxx: Transmission Wiring Harness

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective December 5, 2019) on a certain Model Year 2019-2020 BMW vehicles that were produced between January 30, 2019 and November 27, 2019.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

- [B123019_Recall_Notice\[81f8ddc0\].pdf](#)
- [B123019_2019-2020-F9x-TransmissionWiringHarness-QA-\(5Dec2019\)\[81f8ddbfl\].pdf](#)
- [B123019\[81f8ddbe\].pdf](#) [B123019_Recall_Notice\[81f8ddc0\].pdf](#)
- [B123019_2019-2020-F9x-TransmissionWiringHarness-QA-\(5Dec2019\)\[81f8ddbfl\].pdf](#)
- [B123019\[81f8ddbe\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



Service Information Bulletin

Engine Electrical Systems

December 5, 2019

B12 30 19

RECALL 19V-XXX: TRANSMISSION WIRING HARNESS

MODEL

E-Series	Model Description	Production Date	Affected engine type
F90	M5 Sedan	January 30, 2019 – October 30, 2019	S63M
F91	M8 Convertible	February 20, 2019 – October 30, 2019	S63M
F92	M8 Coupe	July 3, 2019 – October 20, 2019	S63M
F93	M8 Gran Coupe	June 19, 2019 – October 29, 2019	S63M
F95	X5 M Sports Activity Vehicle	June 6, 2019 – November 27, 2019	S63M
F96	X6 M Sports Activity Coupe	May 30, 2019 – November 26, 2019	S63M

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective December 5, 2019) on a certain Model Year 2019-2020 BMW vehicles that were produced between January 30, 2019 and November 27, 2019. Due to the location and routing of the transmission wiring harness, it could become damaged. This could lead to a short circuit, affecting transmission function, and cause the vehicle to lose propulsion and to shift to Neutral while driving, increasing the risk of a crash.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-xxx: Transmission Wiring Harness – B12 30 19

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective December 5, 2019) on a certain Model Year 2019-2020 BMW vehicles that were produced between January 30, 2019 and November 27, 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Transmission Wiring Harness
Safety Recall 19V-xyz
Model Year 2019-2020
BMW M5, M8, X5M, X6M
*Last Updated 12/05/2019***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2019-2020 BMW M5, M8, X5M, and X6M vehicles produced between January and November 2019, are potentially affected. Please refer to the table below for further details.

E-Series	Model Description	Production Dates
F90	M5 Sedan	January 30, 2019 – October 30, 2019
F91	M8 Convertible	February 20, 2019 – October 30, 2019
F92	M8 Coupe	July 3, 2019 – October 20, 2019
F93	M8 Gran Coupe	June 19, 2019 – October 29, 2019
F95	X5 M Sports Activity Vehicle	June 6, 2019 – November 27, 2019
F96	X6 M Sports Activity Coupe	May 30, 2019 – November 26, 2019

Q2. What is the specific issue?

Due to the location and routing of the transmission wiring harness, it could become damaged. This could lead to a short circuit, affecting transmission function, and causes the vehicle to lose propulsion and to shift to Neutral while driving, increasing the risk of a crash.

Q3. Why are other BMW Group vehicles not included in this Safety Recall?

Transmission wiring harness location and routing are specific to certain transmissions.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Can I determine if this issue exists in my vehicle?

If you notice that while driving the vehicle loses propulsion and the transmission shifts to Neutral, your vehicle may be experiencing this issue.

Q6. What should I do if I notice this condition in my vehicle?

If this condition occurs, please contact your authorized BMW center immediately to have this Safety Recall performed.

Q7. Can I continue to drive my vehicle (before I receive my letter)?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The transmission wiring harness will be replaced and rerouted for free and can take approximately one hour.

Q9. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

You will receive a letter in February via First Class mail advising you of this Safety Recall and to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.