



IMPORTANT SAFETY RECALL

Safety Recall: 19V-873
December 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019-2020 White Hawk 24MBH Travel Trailers.

Reason for this recall The exterior ladder placement may prevent the rear emergency escape window from going to a **fully** open position. In an emergency, occupant(s) would not be able to escape injury using this emergency exit window.

Recall Remedy Validate if the emergency window can open **FULLY** without contacting the ladder and when necessary, relocate the ladder to prevent interference with the emergency escape window.

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-283-8267.

What we need you to do Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership.
VIN

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Towables