

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 19V-xxx: Headlamp Control Unit
Date: Wednesday, November 27, 2019 1:17:03 PM

Publish Date: November 27, 2019
From: Technical Service
Expiration Date: December 25, 2019

DCSnet Message
Urgent



Subject: **BMW Recall 19V-xxx: Headlamp Control Unit**

BMW of North America, LLC has issued a Delivery Stop (effective November 21, 2019) on a small number of Model Year 2020 BMW vehicles that were produced between July 16, 2019 and October 18, 2019.







This Delivery Stop has been upgraded to a Recall (effective November 27, 2019).

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B630819_Recall_Notice\[81f83a8e\].pdf](#)
-  [B630819\[81f83a8d\].pdf](#)
-  [2019-G20-29-J29-HeadlampControlUnit-QA-\(27Nov2019\)\[81f83a8c\].pdf](#)
-  [B630819_Recall_Notice\[81f83a8e\].pdf](#)
-  [B630819\[81f83a8d\].pdf](#)
-  [2019-G20-29-J29-HeadlampControlUnit-QA-\(27Nov2019\)\[81f83a8c\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, 86846, All Departments, All Personnel
BMW Passenger Cars, 76837, All Departments, All Personnel
BMW Passenger Cars, 69000, All Departments, All Personnel

Service Information Bulletin

November 27, 2019

Lights

B63 08 19

This Service Information Bulletin (Version 1) replaces SI B11 14 19 dated November 21, 2019.

RECALL 19V-XXX: HEADLAMP CONTROL UNIT

What's New:

- This Delivery Stop has been upgraded to a Recall.

MODEL

Engineering Designation	Model Description	Production Date
G20	3 Series Sedan	July 22, 2019 – October 18, 2019
G29	Z4 Roadster	July 16, 2019 – August 20, 2019

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW of North America, LLC has issued a Delivery Stop (effective November 21, 2019) on a small number of Model Year 2020 BMW vehicles that were produced between July 16, 2019 and October 18, 2019. During supplier production, the headlamp control unit may not have been produced to specifications.

Approximately 68 vehicles are affected by this Delivery Stop/Recall.

This Delivery Stop has been upgraded to a Recall (effective November 27, 2019).

The bulletin will be updated when additional information becomes available.

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-xxx: Headlamp Control Unit - SI B63 08 19

BMW of North America, LLC has issued a Delivery Stop (effective November 21, 2019) on a small number of Model Year 2020 BMW vehicles that were produced between July 16, 2019 and October 18, 2019. During supplier production, the headlamp control unit may not have been produced to specifications.

This Delivery Stop has been upgraded to a Recall (effective November 27, 2019).

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Headlamp Control Unit
Safety Recall 19V-xyz
Model Year 2020
BMW 3 Series, Z4
*Last Updated 11/27/2019***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Approximately 68 Model Year 2020 BMW 3 Series and Z4 vehicles in the US, produced between July and October 2019, are potentially affected.
- Q2. What is the specific issue?**
During supplier production, the headlamp control unit may not have been produced to specifications. Over time, this could affect the illumination of one or both of the headlamps, increasing the risk of a crash.
- Q3. Why are other BMW Group vehicles not included in this Safety Recall?**
The headlamp control unit was produced to specifications by the supplier.
- Q4. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q5. Can I determine if this issue exists in my vehicle?**
If you notice that the illumination of one or both of the headlamps is affected, your vehicle may be experiencing this issue.
- Q6. What should I do if I notice this condition in my vehicle?**
If this condition occurs, please contact your authorized BMW center immediately to have this Safety Recall performed.
- Q7. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q8. How will my vehicle be repaired?**
The headlamp control unit will be replaced for free and can take approximately one hour.
- Q9. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q10. How will I be informed of this Safety Recall?**
You will receive a letter in January via First Class mail advising you of this Safety Recall and to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q11. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.