



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 19V-845
December 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2018-2020 Jayco, Melbourne Prestige Class C Motorhomes.

***Reason for
this recall***

The hanger supports for the propane tank may fail without warning due to incorrect material and improper welds. Hanger failure could allow the tank to drop under the coach during transit, increasing the risk of an accident and a fire hazard.

To reduce the risk of failure until this recall is complete; do not fill LP tanks beyond 50%.

***Recall
Remedy***

Installation of additional support brackets to reinforce the propane tank hangers.

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-517-9137.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership. **Federal law requires** the Recall Remedy completed on this unit **prior** to customer delivery.

VIN

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Motorized