

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5246
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 4, 2019

Subject: N192283991 - Safety Recall
High Pressure Fuel Pump Leak

Models: 2020 Cadillac Escalade, Escalade ESV
2020 Chevrolet Camaro, Silverado 1500, Suburban, Tahoe
2020 GMC Sierra 1500, Yukon, Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N192283991 today. The total number of U.S. vehicles involved is approximately 501. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 21, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on December 27, 2019.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 4, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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