

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5231
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 21, 2019

Subject: N192286810 - Safety Recall
Rear Outer Wheel Nut Inspection and Torque

Models: 2019 Chevrolet Silverado 4500HD
2019 Chevrolet Silverado 4500XD
2019 Chevrolet Silverado 5500HD
2019 Chevrolet Silverado 5500XD
2020 Chevrolet Silverado 4500HD
2020 Chevrolet Silverado 4500XD
2020 Chevrolet Silverado 5500HD
2020 Chevrolet Silverado 5500XD

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N192286810 today. The total number of U.S. vehicles involved is approximately 554. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 20, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 21, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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