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## **New Safety Recall Advanced Communication – VB2**

FCA US LLC (FCA US) has announced a safety recall on certain 2015 through 2018 Model Year (VF) Ram ProMaster vehicles with a 3.0L diesel engine or 3.6L gasoline engine and equipped with Air Conditioning (A/C).

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a cooling fan which may be susceptible to seizure and a cooling fan circuit protection design that may not be sufficient to protect the fan from overheating during a cooling fan seize condition in high speed mode. A cooling fan stall / seizure event could lead to electrical overloading of the fan motor potentially resulting in the thermal degradation of the brush housing, which may lead to a vehicle fire. In some circumstances, the Check Engine and/or the Engine Temperature Malfunction Indicator Lights may illuminate. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall on affected vehicles. The remedy for this condition is under development but is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.