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## **New Safety Recall Advanced Communication – VB4**

FCA US LLC (FCA US) has announced a safety recall on certain 2012 and 2013 Model Year Fiat 500 vehicles equipped with a 6-speed automatic transmission.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a shifter cable bushing on the transmission end of the shifter cable could deteriorate and become detached from the transmission which could result in the inability of the driver to actually shift the transmission, even though the driver may move the shifter handle. If the shifter cable becomes detached from the transmission, the vehicle may not perform the shifts intended by the driver. The true transmission gear position will be displayed on the instrument cluster and on the display next to the shifter. If these warnings are not heeded, unintended vehicle movement and vehicle crash can occur.

### **SERVICE ACTION**

FCA US will conduct a Voluntary Safety Recall to replace the shift cable adjuster, which contains a more robust bushing, in all of the affected vehicles. This recall is estimated to launch in the 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC