

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5216  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2019

Subject: N192270600 - Safety Recall  
Seatbelt Pretensioner Fire

Models: 2019-2020 Chevrolet Silverado 1500 (New Model)  
2020 Chevrolet Silverado 2500/3500  
2019-2020 GMC Sierra 1500 (New Model)  
2020 GMC Sierra 2500/3500  
Equipped with Carpet Floor Covering (RPO B30)

To: All General Motors Dealers

General Motors is releasing Safety Recall N192270600 today. The total number of U.S. vehicles involved is approximately 554,588. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin early December 2019.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 14, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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