

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5232
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 22, 2019

Subject: N192270600-01 - Safety Recall
Seatbelt Pretensioner Fire

Models: 2019-2020 Chevrolet Silverado 1500 (New Model)
2020 Chevrolet Silverado 2500/3500
2019-2020 GMC Sierra 1500 (New Model)
2020 GMC Sierra 2500/3500
Equipped with Carpet Floor Covering (RPO B30)

To: All General Motors Dealers

This bulletin has been updated in the Warranty Information and Service Procedure section to provide more information for the aluminum foil tape. Please discard all previous versions of N192270600.

The service procedure in this bulletin requires the use of locally sourced 2.5" X 4.0 Mil aluminum foil tape meeting UL Spec 181A-P. 3-M part number #3340 and Nashua #324A meet this specification. One of these products, **or an equivalent** must be used in this procedure. The equivalent material must meet the following specification:

- Base Material: Aluminum Foil Tape
- Foil Thickness: 2 Mil thick Foil (total tape thickness including adhesive will be approximately 3.4-4.5 Mil)
- Adhesive Type: Acrylic
- Temperature working Range: -25°C to 125°C (-13°F to 257°F)
- Backing: Liner Backing Preferred for installation (Not required, should be discarded)

If 2.5" width tape is not available and narrower tape must be used, use two layers of the narrower tape overlapped on top of each other to create a 2.5" wide section of material. THIS MUST BE DONE ON THE BENCH BEFORE THE MATERIAL IS INSTALLED ON THE VEHICLE. ENSURE THE LAYERS OF TAPE ARE FULLY ADHERED TO EACH OTHER WITH NO GAPS before it is installed on the vehicle.

Parts Pre-Ship Information (USA only)

Important: At least one set of part 11611651, Rivet, required to complete this recall will be pre-shipped to all impacted dealers of record that currently show 0 units of inventory on hand. Wave 2 of pre-shipment of parts is scheduled to begin and

conclude the week of November 25, 2019. Pre-shipped parts will be charged to dealer's open parts account.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE

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