New Safety Recall Advanced Communication – V62

FCA US LLC (FCA US) has announced a safety recall on certain 2011 through 2013 Model Year (WD) Dodge Durango and 2011 through 2013 Model Year (WK) Jeep® Grand Cherokee vehicles.

REASON FOR THIS SAFETY RECALL
Some of the above vehicles may have had a fuel pump relay installed as a recall remedy during the completion of Safety Recall P54 (NHTSA 14V-530) or Safety Recall R09 (NHTSA 15V-115). The installed relay is susceptible to silicon contamination on the relay contacts, which can cause the relay to fail. A fuel pump relay failure can result in a no-start condition or an engine stall condition if the vehicle is running. A vehicle engine stall while driving can cause a vehicle crash without prior warning.

SERVICE ACTION
The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC