



David J. Johnson  
Director  
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Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
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November 13, 2019

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: Advance Notice – Safety Recall 19S41**  
Certain 2016-2017 Model Year MKX Vehicles Equipped with 3.7L Engines  
Battery Cable Harness

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
MKX	2016-2017	Oakville	November 12, 2014 through September 11, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, there may be substandard clearance between the battery cable harness and the transmission shifter cable bracket, which could allow contact. Over time, this could damage the insulation of the battery positive cable, resulting in a short to ground, and leading to a potential fire.

**SERVICE ACTION**

A complete Dealer Bulletin will be provided to dealers by the end of November 2019 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

**NOTE:** Until parts ordering information and repair instructions are available, if the battery is removed for any reason, ensure the battery cable harness is properly installed and routed per the workshop manual.

**IMPORTANT:** Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

**CUSTOMER NOTIFICATION**

Owner letters are expected to be mailed the week of December 2, 2019 notifying customers that parts are not yet available to repair their vehicles.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Johnson".

David J. Johnson