* * TECHNICAL INFORMATION NOTICE * *

DATE: January 7, 2020

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and

Parts Managers

RE: i-MiEV Brake Vacuum Pump Safety Recall Campaign

TIN NO. TIN-19-SR-002-B

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AFFECTED VEHICLES: Certain 2012-2017 i-MiEV vehicles

PURPOSE

A recall campaign will be released today for the brake vacuum pump on certain 2012-2017 i-MiEV built from October 28, 2011 to June 10, 2016. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Due to the design of the brake vacuum pump, water may penetrate the brake vacuum pump, causing corrosion. If sufficient corrosion occurs, the brake vacuum pump may become inoperable. If the brake vacuum pump fails, this may result in a sudden loss of braking assist, and increased stopping distances, which can increase the risk of a crash.

Notification letters are being mailed on January 7, 2020 to owners of vehicles affected by recall SR-19-002 "i-MiEV Brake Vacuum Pump," requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed. Sample copies of the letters are included in the Recall Bulletin for your reference.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports." Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1902R), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

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