

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<h1>Seat Adjuster Weld Seam</h1>
<b>2020010016</b>	<b>VS3SITZVER</b>	
<p>This is to notify you of the upcoming <b>Recall Campaign</b> concerning the tilt adjuster of the front seats on approximately <b>3</b> MY19 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "Open" in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Sprinter vehicles (platform 907 and 910 (VS30)), a seam on the height adjustment of the front seats may not have been sufficiently welded. This weld seam could break in the event of a crash, and the seat cushion might shift forward. If this were to occur, the functionality of the restraint system might be impaired, which could increase the risk of injury for the occupant.</p>	
<b>What We're Doing</b>	<p>An authorized Mercedes-Benz Sprinter dealer will replace the tilt adjuster of the front seats on the affected vehicles.</p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019	
<b>Vehicle Model</b>	Sprinter, VS30 / Platform 907	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	3	
<b>Dealer Inventory</b>	1	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in early February 2020.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Recall Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019</b> <b>Seat Adjuster</b>	DATE: February 2020

**IMPORTANT CAMPAIGN INFORMATION**





Mercedes-Benz

Campaign No. 2020010016, February 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**  
**Seat Adjuster Weld Seam**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vans, has determined that on certain Sprinter vehicles (platform 907 (VS30)), a seam on the height adjustment of the front seats may not have been sufficiently welded. This weld seam could break in the event of a crash, and the seat cushion might shift forwards. If this were to occur, the functionality of the restraint system might be impaired, which could increase the risk of injury for the occupant. An authorized Mercedes-Benz Sprinter dealer will replace the tilt adjuster of the front seats on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **3** vehicles are involved.

Order No. V-RC-2020010016

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Warranty Information

### Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 1619	Check airbag control unit	0.2	54 941 75 8
02 1620	Lock airbag control unit (after check)	0.3	54 941 75 8

### Procedure

Check			
1	Check, whether the vehicle is affected by the measure	For authorized Mercedes-Benz service partners, only the entry in the input-process-output (IPO) system, in the "Current" tab is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
Check Airbag Control Unit			
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3	Perform quick test.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system. If no fault code is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ End the measure. If fault code B272200 - "Control unit is not locked" is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ Proceed with operation step 4	AD00.00-D-2000-06TS

4	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.  Follow the operating instructions for the charger.  Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the onboard electrical system battery.	AR54.10-D-1127TS
5	Activate lock of airbag control unit.	To do this, select the following menu items: Control units view → N2/5 - Supplemental Restraint System (SRS) → Adaptations → Initial startup → Commissioning of a control unit that has already been installed  It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
6	Disconnect diagnostic system.		AD00.00-D-2000-06TS
7	Remove charger from vehicle.		AR54.10-D-1127TS

## Replacement parts

No replacement parts are required.