

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Initial Recall Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019</b> <b>Seat Adjuster</b>	DATE: December 5, 2019

**IMPORTANT CAMPAIGN INFORMATION**



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<h1>Seat Adjuster Weld Seam</h1>
<b>2019110010</b>	<b>PDGSITZVER</b>	
<p>This is to notify you of the upcoming <b>Recall Campaign</b> concerning the tilt adjuster of the front seats on approximately <b>3</b> MY19 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of both Mercedes-Benz vans, has determined that on certain Sprinter vehicles (platform 907 and 910 (VS30)), a seam on the height adjustment of the front seats may not have been sufficiently welded. This weld seam could break in the event of a crash, and the seat cushion might shift forward. If this were to occur, the functionality of the restraint system might be impaired, which could increase the risk of injury for the occupant.</p>	
<b>What We're Doing</b>	<p>An authorized Mercedes-Benz Sprinter dealer will replace the tilt adjuster of the front seats on the affected vehicles.</p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019	
<b>Vehicle Model</b>	Sprinter, VS30 / Platform 907	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	3	
<b>Dealer Inventory</b>	1	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in late December, 2019.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

