



*RC000180*  
**IMPORTANT SAFETY RECALL**

«Dealer\_name»  
«Street»  
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a non-compliance which relates to motor vehicle safety exists in certain motor homes.

It has been decided that on certain 2013 through 2018 Tuscan, 2014 through 2017 Tuscan XTE and 2016 through 2020 Venetian motorhomes, the rear reflectors are not in the right position which is a non-compliance of FMVSS 108. Without the required reflectors, the motorhome may be less visible to other drivers, increasing the risk of an accident and/or property damage.

Affected 2014 through 2020 motorhomes include certain models of Tuscan, Tuscan XTE and Venetian.

The required action is to install the four (4) adhesive reflectors provided in this mailing.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler  
Consumer Affairs Manager

Re: NHTSA Recall No. 19V-799  
Transport Canada No. 2019-560