



0985 N 900 W · Shpshewana, IN 46565
e-mail: kz@kz-rv.com · www.kz-rv.com
Phone: 260.768.4016 · Fax: 260.768.4017

IMPORTANT SAFETY RECALL

KZRV, L.P.

**NHTSA Recall Number 19V-794
Transport Canada Recall Number 2019-581**

Date: November 22, 2019

TO: KZ RV Dealer

Problem

The vehicles subject to this recall were built with flip down storage racks. The brackets used to mount the storage rack can fail and could result in the rack and any contents to become separated from the vehicle which may result in a crash.

RANGE OF VEHICLES INVOLVED:

- 2019 & 2020 Connect
- 2019 & 2020 Sportsmen

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 1 hour.

SERVICE ACTION:

Change the existing mounting brackets and inspect the storage rack. If the storage rack is damaged, replace the storage rack with a new storage rack.

encl. – Owners Letter

Delbert Miller

Vice President Corporate