



RC000179
IMPORTANT SAFETY RECALL

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a non-compliance which relates to motor vehicle safety exists in certain motor homes.

It has been decided that on certain model year 2020 20L Sequence motorhomes, the screws securing the solar panel to the luggage rack may fail allowing the solar panel to become loose, unfastened or detached.

The required action is to install the recall kit, which will provide proper securement between the solar panel and luggage rack. This will take approximately 20 minutes to perform.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-500-1020, or by email at Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler
Consumer Affairs Manager

Re: NHTSA Recall No. 19V-789
Transport Canada No. 2019-559



Affected VINs

3C6URVUG4KE540612	3C6URVUG2KE540611	3C6URVUG8KE529936
3C6URVUG4KE554753	3C6URVUG6KE537193	3C6URVUG1KE534783
3C6URVUG0KE527646	3C6URVUG4KE527648	3C6URVUG9KE537186
3C6URVUG2KE527647	3C6URVUG6KE529935	3C6URVUG0KE529932
3C6URVUG9KE534790	3C6URVUGXKE537066	3C6URVUG6KE506557
3C6URVUG2KE527650	3C6URVUG5KE534771	3C6URVUG1KE529938
3C6URVUG6KE534777	3C6URVUG7KE534772	3C6URVUGXKE529937
3C6URVUG4KE537189	3C6URVUG1KE537067	3C6URVUGXKE529940
3C6URVUG2KE534775	3C6URVUG9KE534773	3C6URVUG2KE534789
3C6URVUG0KE534774	3C6URVUG2KE529933	3C6URVUG3KE537930
3C6URVUG7KE537929	3C6URVUG9KE527645	3C6URVUG6KE545889
3C6URVUG9KE534787	3C6URVUGXKE534720	3C6URVUG2KE545890
3C6URVUG4KE506556	3C6URVUG9KE537060	3C6URVUG4KE529934
3C6URVUG3KE529939	3C6URVUG4KE537063	3C6URVUG7KE527644
3C6URVUG0KE537187	3C6URVUG6KE537064	3C6URVUG0KE534788
3C6URVUG1KE529941	3C6URVUG0KE537061	3C6URVUG5KE534785
3C6URVUG2KE537059	3C6URVUG7KE545884	3C6URVUG3KE534784
3C6URVUG0KE537190	3C6URVUG0KE545886	3C6URVUG0KE534791
3C6URVUG2KE537188	3C6URVUG6KE554754	3C6URVUG2KE534792
3C6URVUG2KE537191	3C6URVUG7KE534786	3C6URVUG4KE534776