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Sent on	11	01	2019	Expires on	01	29	2020
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2019 Passport and 2019-2020 Pilot Body Welds Missing
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DATE: November 1, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2019 Passport and 2019-2020 Pilot Body Welds Missing

On October 31, 2019, American Honda notified NHTSA of a stop sale and safety recall for ten 2019 Passport and 2019-2020 Pilot vehicles that may be missing body welds. If a vehicle with missing welds is involved in a crash, the body may not function as designed to protect the occupants, leading to an increased potential for injury or death. Refer to your eResponsibility report or do an iN VIN status inquiry to **determine which units in your inventory are affected.**

Failure to arrange inspection of a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to a weld robot programming error, vehicles potentially were manufactured with missing body welds.

REPAIR

If you do an iN VIN status inquiry, and this bulletin appears as an open campaign, contact your DPSM for assistance. **Do not return the vehicle to the customer until it has been inspected by an American Honda representative.**

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service bulletin 19-113, *Safety Recall: Body Welds Missing*, has been posted to the Service Information System (SIS) as of November 1, 2019.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early December 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.