



MAZDA DEALER EMAIL

August 13, 2024

Attention: Mazda General, Parts and Service Managers

Subject: DO NOT DRIVE (DND) Advisory for Remaining Open Takata Frontal Air Bag Recalls

Dear Mazda Dealer Colleagues,

Mazda North American Operations is issuing a "**DO NOT DRIVE**" advisory to customers who have not repaired their vehicle(s) under six past safety recalls (1317F, 1417G, 1817L, 1917L, 2118A, and 2618F). These previously announced recalls involve multiple vehicles equipped with Takata non-desiccated air bag inflators.

Mazda will notify 83,000 owners in the U.S. and U.S. Territories. An Owner Notification letter will be sent to the vehicle's most recently registered address by September 26, 2024. Owners are advised to **NOT DRIVE** their vehicle and contact their nearest Mazda dealer immediately. The **DO NOT DRIVE** advisory impacts any vehicle with unrepaired Takata airbags.

TOWING is ALLOWED:

If a customer contacts your dealership directly and asks for a tow for the Takata safety recalls please honor the request. The Warranty information for each Takata recall campaign has been updated to allow a K1 – Sublet for Towing. If the towing amount is over the limit set forth in the documents fill out a Warranty Pre-Authorization Goodwill request with the required documentation.

UNREPAIRABLE VEHICLES: If there is a recall you cannot repair, please place the customer in a MCVP and fill out Dealer Recall Help Form located on [OneMazda](#) with photos of any damage and a clear explanation of why you cannot repair the vehicle and **do not let the vehicle leave** the dealership.

MAZDA CANADA INC., (MCI): Vehicles produced by MCI are also affected. If contacted by a customer who owns a vehicle sold new in Canada, please also honor the towing request following the same Warranty guidelines for U.S. vehicles.

The age of these vehicles, some over 20 years old, makes it increasingly possible that air bag inflators will explode and cause sharp metal fragments to strike the driver or passengers resulting in serious injury or death. The **DO NOT DRIVE** impacts all customers that have not completed

driver and passenger air bag inflators in the following models and model years in the table below.

Mazda Recall	NHTSA Recall	Inflator	Vehicles Included
1917L (DRIVER)	17V-807 (DRIVER)	SDI SPI	MY2004~2006 B-Series
1817L (PASSENGER)	17V-806 (PASSENGER)		
2118A (PASSENGER)	16V-499 (DIR1) 17V-013 (DIR2) 18V-016 (DIR3)	PSPI	MY2007~2009 B-series (US) MY2007-2010 B-series (Canada)
1417G (DRIVER)	17V-474 (DRIVER)	PSDI-4 (DRIVER)	2003-2008 Mazda6 2006-2007 MazdaSpeed6 2004-2008 RX8 (Gen 1) 2009-2011 RX8 (Gen 2) 2004-2006 MPV
2618F (PASSENGER)	18V-402 (DIR1) 18V-404 (DIR2) 18V-403 (DIR3) 19V-488 (DIR4) 19V-781 (DIR5)	PSPI (PASSENGER)	
1317F (ALL PASSENGER)	17V-429 (DIR1) 17V-457 (DIR2) 18V-018 (DIR3) 18V-717 (DIR4) 19V-782 (DIR5)	PSPI-6	MY2009~2013 Mazda6 MY2007~2012 CX-7 MY2007~2015 CX-9

*Only the vehicles listed above with Takata Safety Recalls listed in eMDCS Warranty Inquiry are affected.

For general questions related to the DND Expansion please fill out Dealer Recall Help Form located on [OneMazda](#).

For parts related questions, please contact the Dealer Assistance Group at corpdag@mazdausa.com or call 877-727-6626 – Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young
Manager, Recalls
Technical Services Division

