



## MAZDA DEALER EMAIL

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November 4, 2019

**Attention:** Mazda General, Parts and Service Managers

**Subject:** Notification of Takata Safety Recall Expansion to the DIR5 group of vehicles to existing Safety Recalls 1317F and 2618F.

### **Recall 1317F expansion: DIR5**

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain type of passenger frontal air bag inflator, and to conduct a recall campaign for certain 2009-2012 Mazda6, 2007-2012 CX-7 and 2007-2012 CX-9 vehicles. There are 70,563 U.S. and U.S. Territory vehicles involved in this recall. The repair is identical to the current repair for vehicles in the existing recall. This recall is an expansion of Safety Recall 1317F - Passenger Air Bag Inflator Replacement filed with NHTSA on October 12, 2018.

### **Recall 2618F expansion: DIR5**

Mazda Motor Corporation has also decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain type of passenger frontal air bag inflator, and to conduct a recall campaign for 2003-2008 Mazda6, 2006-2007 Mazdaspeed6, and 2004-2005 MPV, and 2004-2005 RX-8 vehicles. There are 47,613 U.S. and U.S. Territory vehicles involved in this recall. The repair is identical to the current repair for vehicles in the existing recall. This recall is an expansion of Safety Recall 2618F - Passenger Air Bag Inflator Replacement filed with NHTSA on June 15, 2018.

For both recalls, all affected vehicles have been repaired with "like-for-like" inflators from prior Takata recalls. These "like-for-like" inflators were an interim remedy until a sufficient amount of permanent parts were available. These affected vehicles will now need to be repaired once more with the permanent remedy inflator.

In the subject vehicles, activation of a non-desiccated ammonium nitrate inflator with degraded propellant may result in an inflator rupture. An inflator rupture may cause metal fragments to pass

through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Dealers are to replace the passenger frontal air bag inflator of the affected subject vehicles and the affected vehicles will display Not Launched in eMDCS today, November 4<sup>th</sup>, 2019. **As parts are available for all vehicles in DIR5, dealers can perform the repair if a customer requests it even in Not Launched status.**

Customers affected by this recall are scheduled to be notified by first class mail no later than December 16, 2019 and will be asked to make an appointment with a Mazda dealer to have the passenger frontal air bag inflator replaced with a permanent remedy part for recall 1317F and 2618F.

### **Important Safety Notice:**

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Repair Procedures and Parts and Warranty information will post on MGSS (Mazda Global Service Support) websites via MXConnect as soon as possible, hopefully by November 7, 2019.
2. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. Vehicles will display in eMDCS as "Not Launched" on November 4, 2019. Once Parts and Repair procedures are posted, claims can be input into eMDCS however, repairs **MUST** be completed as parts are available and can be completed on customer vehicles that exhibit the condition or that cannot wait.
4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

### **Protect What is Important to You**

Mazda North American Operations

Sincerely,

Hideo Takashima  
Director, Technical Services Division  
Mazda North American Operations

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