



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

October 22, 2020

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38
– Supplement #3
 Certain 2015-2017 Transit Vehicles
 Driveshaft Flexible Coupling

New! REASON FOR THIS SUPPLEMENT

- **Service Action:** Limited quantities of parts are now available to perform permanent repairs on additional vehicle configurations. All other vehicles will continue receiving the 19S38 interim repair.

Vehicle	Model Year	Assembly Plant	Build Dates
Transit	2015-2017	Kansas City	January 17, 2014 through June 15, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In the affected vehicles, the driveshaft flexible coupling may crack with increasing mileage, resulting in driveline noise and vibration. Continued driving with a cracked flexible coupling may cause separation of the driveshaft, resulting in a loss of motive power while driving, or unintended vehicle movement in park without the parking brake applied. In addition, separation of the driveshaft can result in secondary damage to surrounding components, including brake and fuel lines. A driveshaft separation may increase the risk of crash, fires, and injury. This safety recall supersedes safety recall 17S15.

New! SERVICE ACTION

Permanent Repair:

Dealers will replace the flexible couplings with front driveshaft sections and universal joints (u-joints). Limited quantities of parts are now available to perform permanent repairs on the following vehicle configurations:

- 129/130 Wheelbase 3.2L Diesel Engine
- 138 Wheelbase 3.7L Gas Engine Single Rear Wheel (SRW)
- 148 Wheelbase 3.2L Diesel Engine SRW
- 148 Wheelbase 3.7L Gas Engine Dual Rear Wheel (DRW)
- 129/130 Wheelbase 3.7L Gas Engine
- 138 Wheelbase 3.2L Diesel Engine SRW
- 148 Wheelbase 3.2L Diesel Engine SRW
- 148 Wheelbase 3.5L Gas Engine
- 148 Wheelbase 3.7L Gas Engine SRW

The vehicle configurations listed above are the only vehicle configurations receiving permanent repairs at this time. Contacting the Special Service Support Center (SSSC) is required before moving forward with the permanent repair. The SSSC will order the necessary parts for the dealer, or if parts are not available, advise to continue the interim repair. Vehicle configurations not listed above are to continue following the 19S38 interim repair.

Interim Repair:

The below vehicle configurations continue receiving the interim repair:

- 129/130 Wheelbase 3.5L Gas Engine
- 138 Wheelbase 3.7L Gas Engine DRW

If an affected vehicle configuration has not previously had the factory installed flexible coupling replaced with the enhanced flexible coupling, as was required by safety recall 17S15, the enhanced flexible coupling and shield must be installed on those vehicle configurations under this safety recall without delay. Dealers will replace the enhanced flexible coupling on vehicle configurations needing interim repair every 40,000 miles, until that configuration is eligible for the permanent repair.

Note: Dealers must review vehicle warranty history to determine vehicle mileage since the last flexible coupling replacement. Dealers are to obtain prior approval from the SSSC before performing the interim repair on flexible couplings with less than 35,000 miles. Be prepared to attach digital images of the condition of the flexible coupling and vehicle odometer in the approval request.

Note: The interim repair does not close this safety recall.

OWNER NOTIFICATION MAILING SCHEDULE

The parts to repair this condition are currently not available in sufficient quantities to service all of the affected vehicle configurations. Owners of affected vehicle configurations will be notified in phased mailings to ensure part availability. Dealers should inspect all affected vehicle configurations for the interim or permanent repair that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Recall Reimbursement Plan

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38 - *Supplement #3*

Certain 2015-2017 Transit Vehicles

Driveshaft Flexible Coupling

OASIS ACTIVATION

OASIS was activated on October 28, 2019

FSA VIN LISTS ACTIVATION

FSA VIN Lists has been available through <https://web.fsavinlists.dealerconnection.com> since October 28, 2019. Owner names and addresses have been available since November 25, 2019.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Ford has not issued instructions to stop selling/delivering or driving used vehicles under this safety program. Owners should contact their dealer for an appointment to have their vehicles remedied as soon as practicable. Owners can continue to safely drive their vehicles.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38 - *Supplement #3*
Certain 2015-2017 Transit Vehicles
Driveshaft Flexible Coupling

OWNER REFUNDS

- **This safety recall must still be performed, even if the owner has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.**
- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. Owners are directed to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also pre-approved to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Non-covered repairs, or those judged by Ford to be excessive, will not be reimbursed.
- Refunds will only be provided for the cost associated with driveshaft flexible coupling failure.

NOTE: Owner-paid repairs that were previously refunded under safety recall 17S15 are not eligible for a refund under this safety recall.

RENTAL VEHICLES

With proper dealer parts ordering and service appointment scheduling, rental vehicles should not be required. However, if you have a unique owner circumstance which may require a rental vehicle, please contact the SSSC via the SSSC Web Contact Site.

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38 - Supplement #3

Certain 2015-2017 Transit Vehicles

Driveshaft Flexible Coupling

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - Ford vehicles – 3 years or 36,000 miles

CLAIMS PREPARATION AND SUBMISSION

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (19S38) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.

IMPORTANT: Click the Related Damage Indicator radio button.
- **Refunds:** Submit refunds on a separate repair line.

- Program Code: 19S38	- Misc. Expense: ADMIN
- Misc. Expense: REFUND	- Misc. Expense: 0.2 Hrs.

 - Multiple refunds should be submitted on one repair line and the invoice details for each repair should be detailed in the comments section of the claim.
- **Provision for locally obtained XG-1-E1 Motorcraft® Premium Long Life Grease (or equivalent):** Submit on the same line as the repair. Can only be claimed with interim repair.

- Program Code: 19S38	- Misc. Expense: OTHER
- Misc. Expense: Claim up to \$3.00	
- **Provision for locally obtained XG-8 Motorcraft® PTFE Lubricant (or equivalent):** Submit on the same line as the repair. Can only be claimed with 2pc driveshaft permanent repair.

- Program Code: 19S38	- Misc. Expense: OTHER
- Misc. Expense: Claim up to \$3.00	

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38 - Supplement #3

Certain 2015-2017 Transit Vehicles

Driveshaft Flexible Coupling

LABOR ALLOWANCES**Inspection:**

Description	Labor Operation	Labor Time
Vehicles that were inspected and found to have a U-Joint previously installed at the transmission output shaft (Closes Program)	19S38A	0.3 Hours

Interim Repair:

Description	Labor Operation	Labor Time
Vehicles that did not have Safety Recall 17S15 Completed Interim Repair: Install Enhanced Driveshaft Flexible Coupling and Shield (Program Remains Open)	19S38B	1.1 Hours
Vehicles that had Safety Recall 17S15 Completed Interim Repair: Replace only the driveshaft flexible coupling (Program Remains Open)	19S38C	0.8 Hours

Permanent Repair:

Description	Labor Operation	Labor Time
Permanent Repair: Install a front driveshaft section with a u-joint.		
All 129/130 Wheelbase Vehicles - 2pc Driveshaft (Closes Program)	19S38D	1.1 Hours
All 138 Wheelbase Vehicles - 2pc Driveshaft (Closes Program)	19S38E	1.0 Hours
All 148 Wheelbase Vehicles - 3pc Driveshaft (Closes Program)	19S38F	1.4 Hours

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S38 - Supplement #3

Certain 2015-2017 Transit Vehicles
Driveshaft Flexible Coupling

PARTS REQUIREMENTS / ORDERING INFORMATION**Interim Repair:**

Part Number	Description	Order Quantity	Claim Quantity
JK4Z-4A109-D	Enhanced Driveshaft Flexible Coupling kit	1	1
CK4Z-4091-A	Shield Kit (if safety recall 17S15 was not previously completed)	As Required	
XG-1-E1	Motorcraft® Premium Long Life Grease	Claim as Misc. Expense: OTHER	

Order your parts through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts must be placed.

Permanent Repair:**SSSC Web Contact Site:**

To place an order for parts submit a VIN-specific Part Order contact via the SSSC Web Contact Site. If parts are not available to complete the permanent repair the SSSC will advise to perform the interim repair.

In addition to the parts the SSSC will be ordering, the permanent repair also requires the following lubricant:

Part Number	Description	Order Quantity	Claim Quantity
XG-8	Motorcraft® PTFE Lubricant	Claim as Misc. Expense: OTHER	

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION, RETURN, & SCRAPPING

Follow the provisions of the Warranty and Policy Manual, Section 1 - WARRANTY PARTS RETENTION AND RETURN POLICIES. If a replaced part receives a scrap disposition, the part must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2015-2017 TRANSIT VEHICLES EQUIPPED WITH A DRIVESHAFT FLEXIBLE COUPLING — DRIVESHAFT FLEXIBLE COUPLING REPAIR

SERVICE PROCEDURES

INTERIM REPAIR - FLEXIBLE COUPLING REPLACEMENT..... Page 2

NEW ! PERMANENT REPAIR - FOR AVAILABLE VEHICLE CONFIGURATIONS..... Page 13

1. Does the vehicle have a universal joint installed at the transmission output shaft?

Yes - Procedure Complete.

No - Proceed to Step 2.

2. Are parts available for the permanent repair (universal joints)?

Yes - Proceed to Page 13.

No - Proceed to Interim Repair on Page 2.



CERTAIN 2015-2017 TRANSIT VEHICLES — DRIVESHAFT FLEXIBLE COUPLING

ENHANCED DRIVESHAFT FLEXIBLE COUPLING INSTALLATION

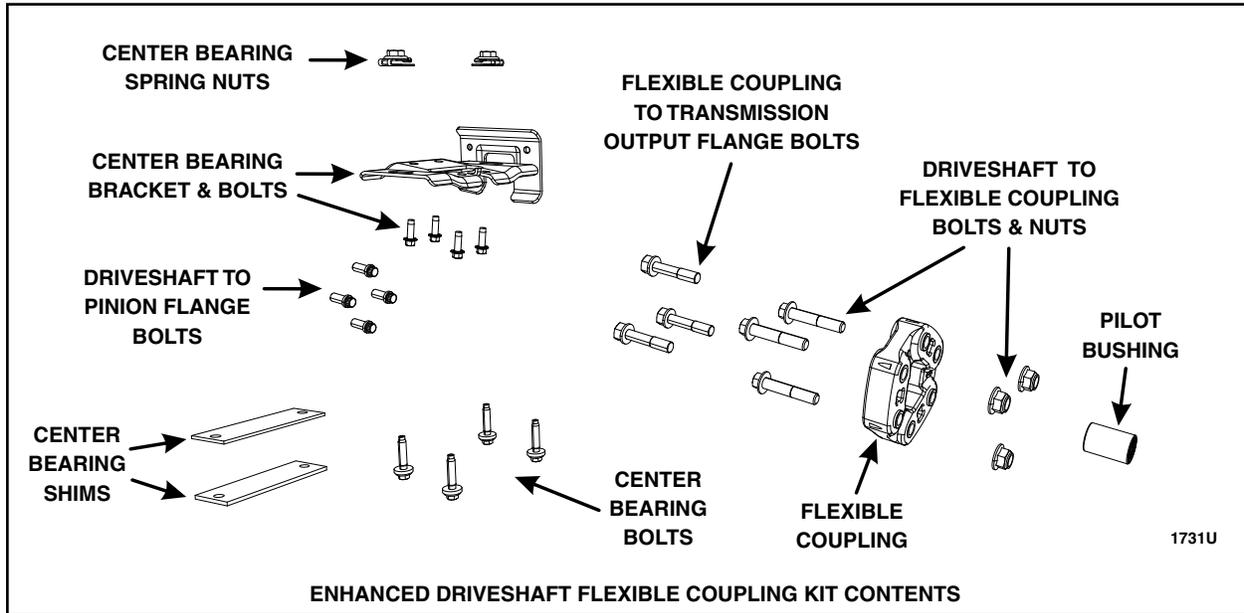


FIGURE 1



SERVICE PROCEDURES

1. Was the enhanced flexible coupling and shield installed on this vehicle previously under safety recall 17S15 (labor operation 17S15J)?

No - Proceed to Step 3.

Yes - Proceed to Step 2.

2. Has the vehicle accumulated 40,000 miles since the enhanced flexible coupling was installed?

No - No action is required at this time.

Yes - Proceed to 40,000 Mile Flexible Coupling Replacement on Page 11.

3. Remove the driveshaft and the driveshaft flexible coupling. Please follow the Driveshaft Removal and Installation Workshop Manual (WSM) procedures in Section 205-01.

- To assist with the removal of the driveshaft flexible coupling-to-transmission output flange bolts, the use of a Mini-Ductor™ induction heating tool, or equivalent, is recommended.
- The blue paint marking on the *new* driveshaft flexible coupling must be installed facing the transmission output flange or premature failure of the flexible coupling will occur. See Figure 2.

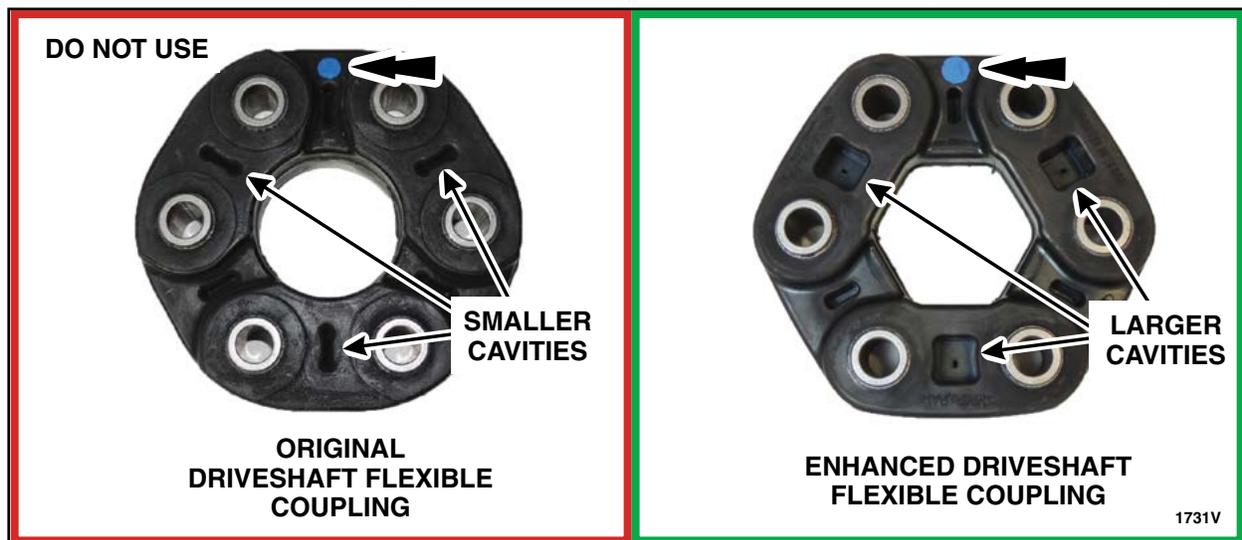


FIGURE 2



- Using a hammer and chisel with a sharp edge, remove and discard the driveshaft pilot bushing.
See Figure 3.

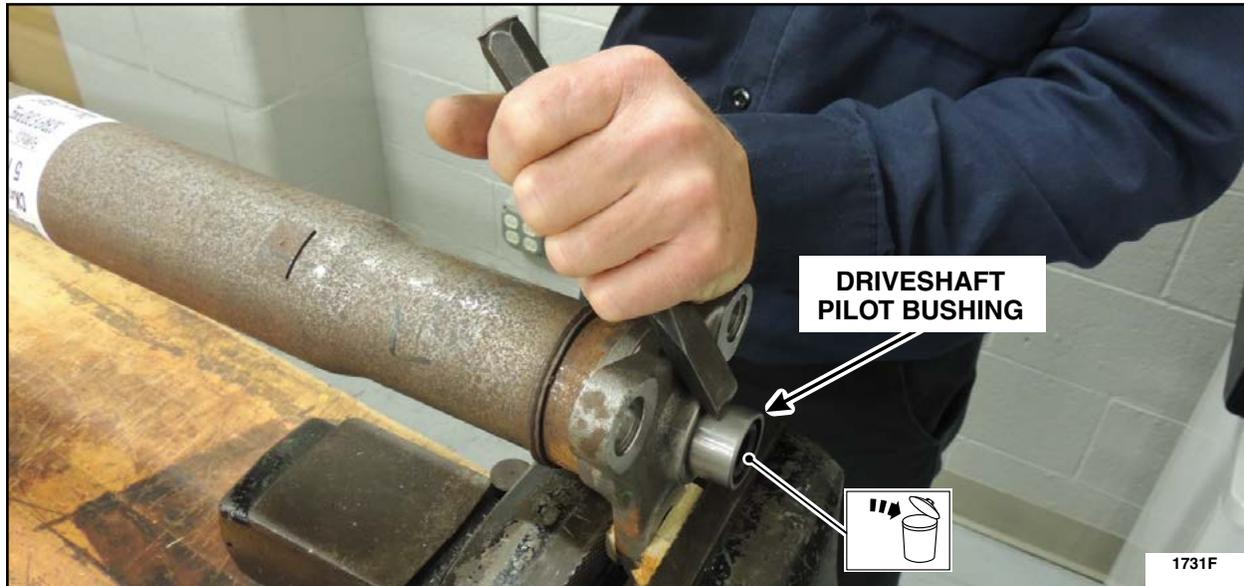


FIGURE 3

- NOTE:** Prior to installation of the *new* driveshaft pilot bushing, make sure the rubber seal end of the bushing is facing outward and the capped end is pressed into the driveshaft. See Figure 4.

Using a 3-jaw puller and a suitable flat piece of metal, press in the *new* pilot bushing until the depth mark on the pilot bushing has been reached. See Figures 4 and 5.



FIGURE 4





FIGURE 5

6. Remove and discard the four center bearing bracket retaining bolts and the center bearing bracket. See Figure 6.

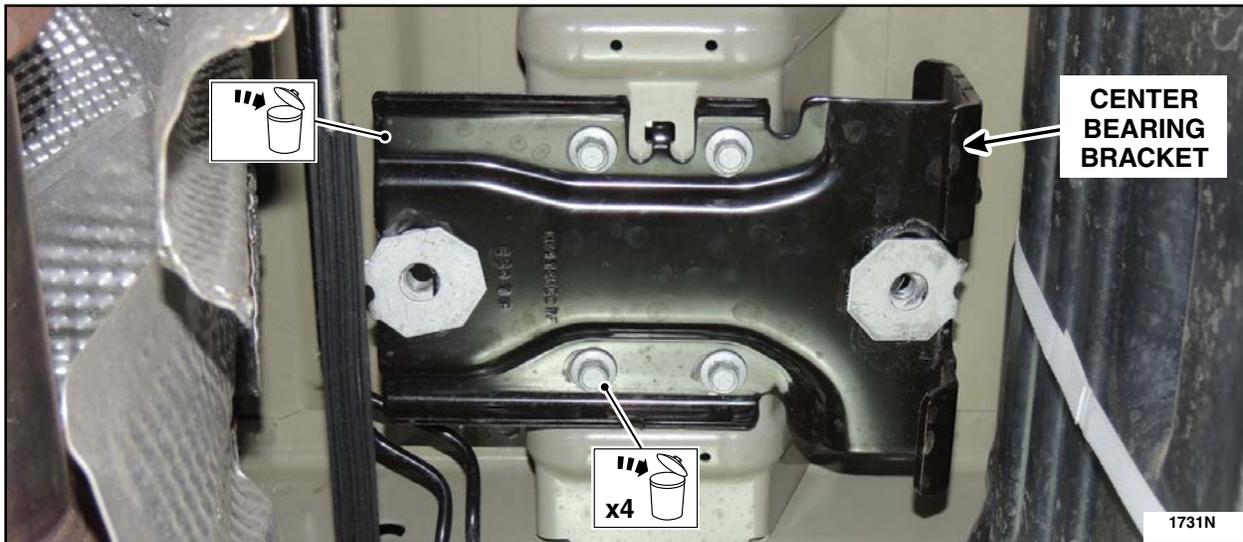


FIGURE 6

7. Install the *new* center bearing bracket spring nuts onto the *new* center bearing bracket.



8. Install the *new* center bearing bracket using four *new* retaining bolts. See Figure 7.

- Tighten bolts to 18 lb.ft (25 Nm).



FIGURE 7

9. Install the driveshaft flexible coupling shield. See Figure 8.

- Remove the upper RH transmission bracket stud nut and discard.
- Install the shield onto the transmission rear housing and bracket.
- Install a *new* RH and LH transmission bracket stud nut (LH nut is installed over existing nut), and *new* transmission rear housing bolts to secure the shield.

- Tighten nuts to 23 lb.ft (31 Nm).
- Tighten bolts to 47 lb.ft (64 Nm).

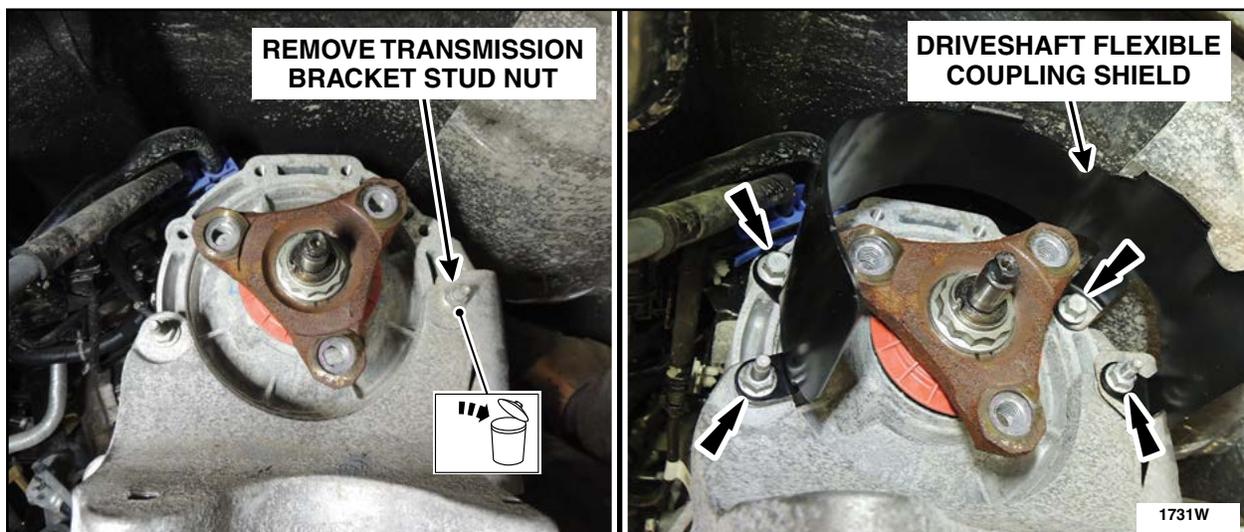


FIGURE 8



10. Lubricate the transmission output shaft and driveshaft bushing using a small amount of Motorcraft® XG-1-E1 Premium Long Life Grease or equivalent. See Figure 9.

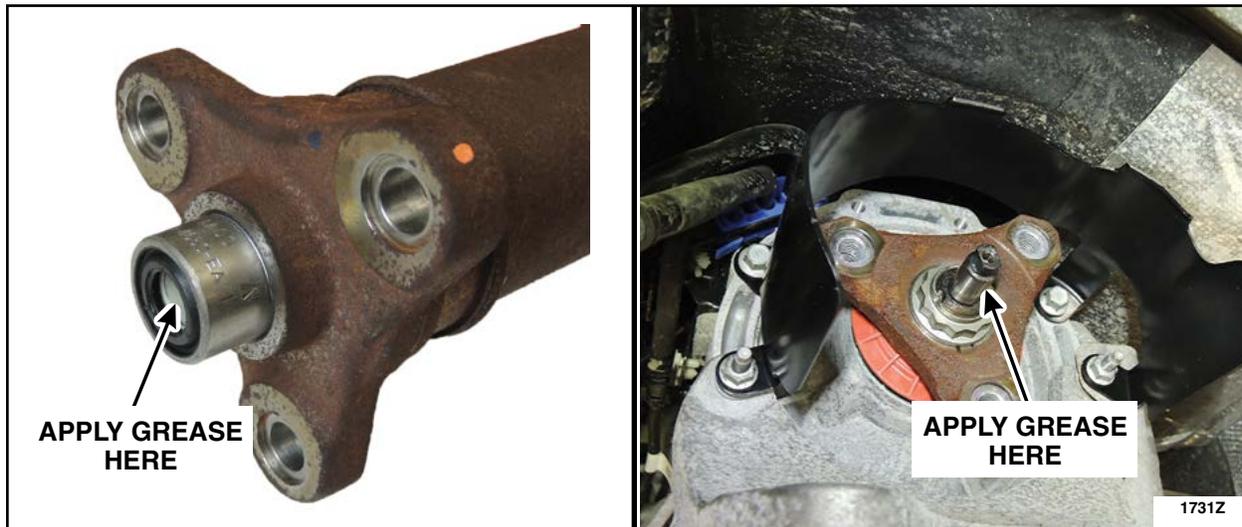


FIGURE 9

11. Install the *new* driveshaft flexible coupling. Please follow the Driveshaft Flexible Coupling Removal and Installation Workshop Manual (WSM) procedure in Section 205-01. See Figures 10 and 11.

NOTICE: The flex coupling must be installed with the blue paint mark facing the transmission output flange. The protruding flex coupling bushings must align with the driveshaft flange and transmission output flange as shown in Figures 10 and 11.

NOTE: The driveshaft safety straps must be reinstalled. When installing the driveshaft safety strap bolts, the bolts must be threaded in by hand as far as possible before using hand or power tools.

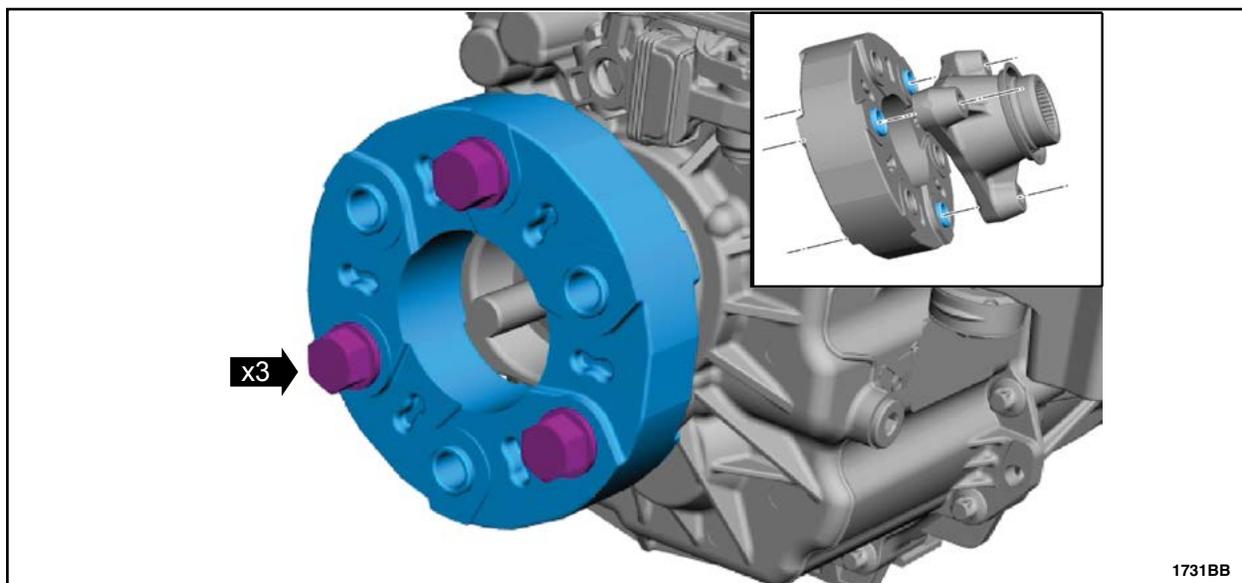


FIGURE 10



NOTE: There are six (6) bushings in the coupler. Three (3) bushings protrude forward and three (3) protrude rearward and they must interlock with each flange. See Figure 11.

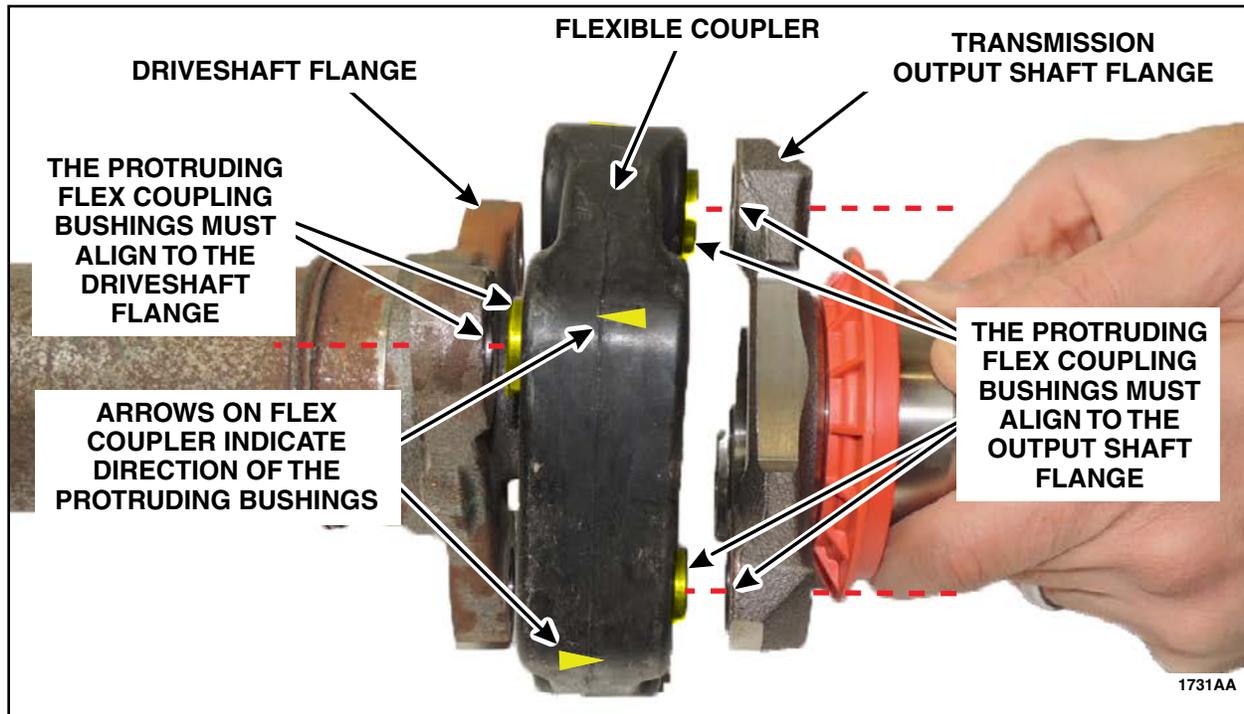


FIGURE 11



12. Reinstall the driveshaft with the appropriate center bearing shim according to the chart in Figure 13. Please follow the Driveshaft Removal and Installation Workshop Manual (WSM) procedure in Section 205-01. See Figures 12, 13 and 14.

NOTICE: The flex coupling must be installed with the blue paint mark facing the transmission output flange. The protruding flex coupling bushings must align with the driveshaft flange and transmission output flange. Arrows should point at the ears of each flange shown in Figure 12.

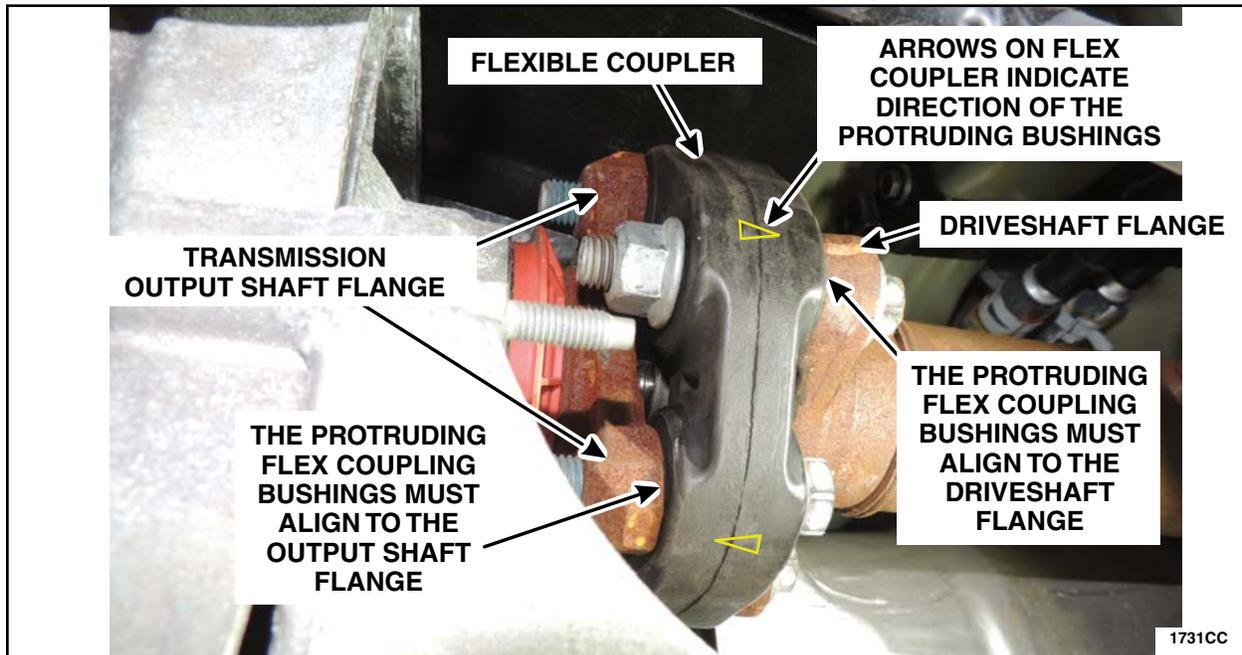


FIGURE 12



SHIM	WHEEL BASE	ENGINE	SRW/DRW
3.8MM SHIM JK41-4A209-BA	129"	3.5L	SRW
5MM SHIM JK41-4A209-AA	148"	3.5L	ALL
		3.7L	
NO SHIM	All Others		



FIGURE 13



FIGURE 14



40,000 Mile Flexible Coupling Replacement

NOTE: Kit components not required to complete the 40,000 mile flexible coupling replacement interim repairs may be discarded.

1. Replace the Driveshaft Flexible Coupling. Please follow the WSM procedures in Section 205-01.
 - To assist with the removal of the driveshaft flexible coupling-to-transmission output flange bolts, the use of a Mini-Ductor™ induction heating tool, or equivalent, is recommended.
 - The blue paint marking on the *new* driveshaft flexible coupling must be installed facing the transmission output flange or premature failure of the flexible coupling will occur. See Figure 15.

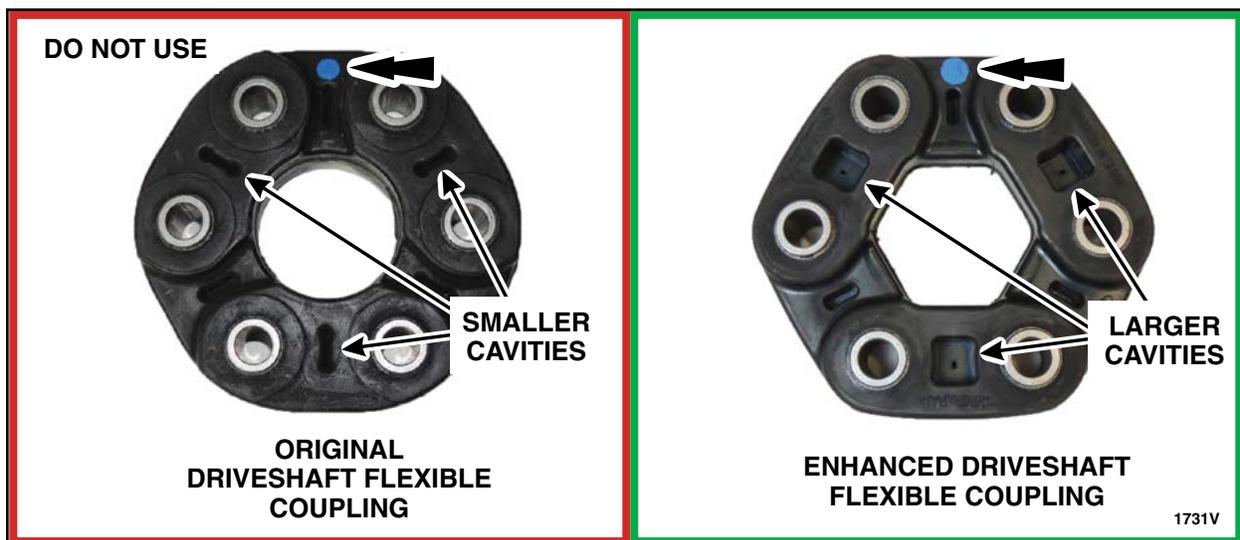


FIGURE 15



NOTE: There are six (6) bushings in the coupler. Three (3) bushings protrude forward and three (3) protrude rearward and they must interlock with each flange. See Figure 16.

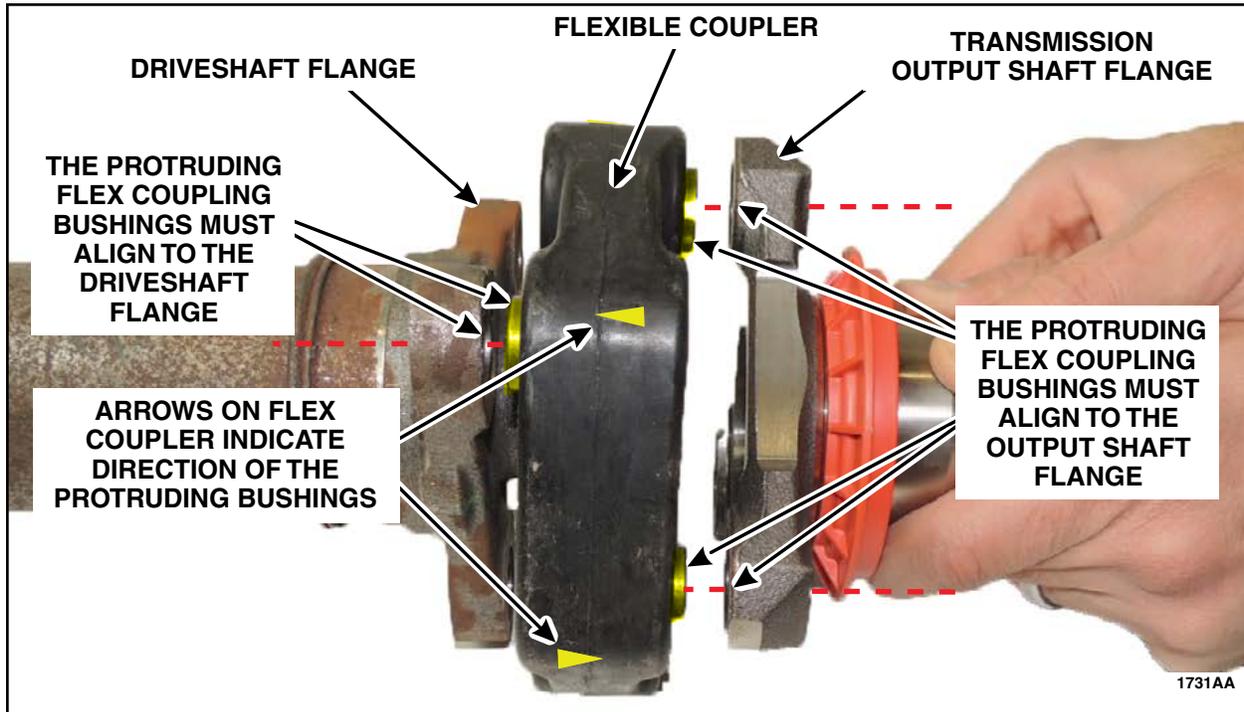


FIGURE 16

NOTICE: The flex coupler must be installed with the blue paint mark facing the transmission output flange. The protruding flex coupler bushings must align with the driveshaft flange and transmission output flange. Arrows should point at the ears of each flange shown in Figure 17.

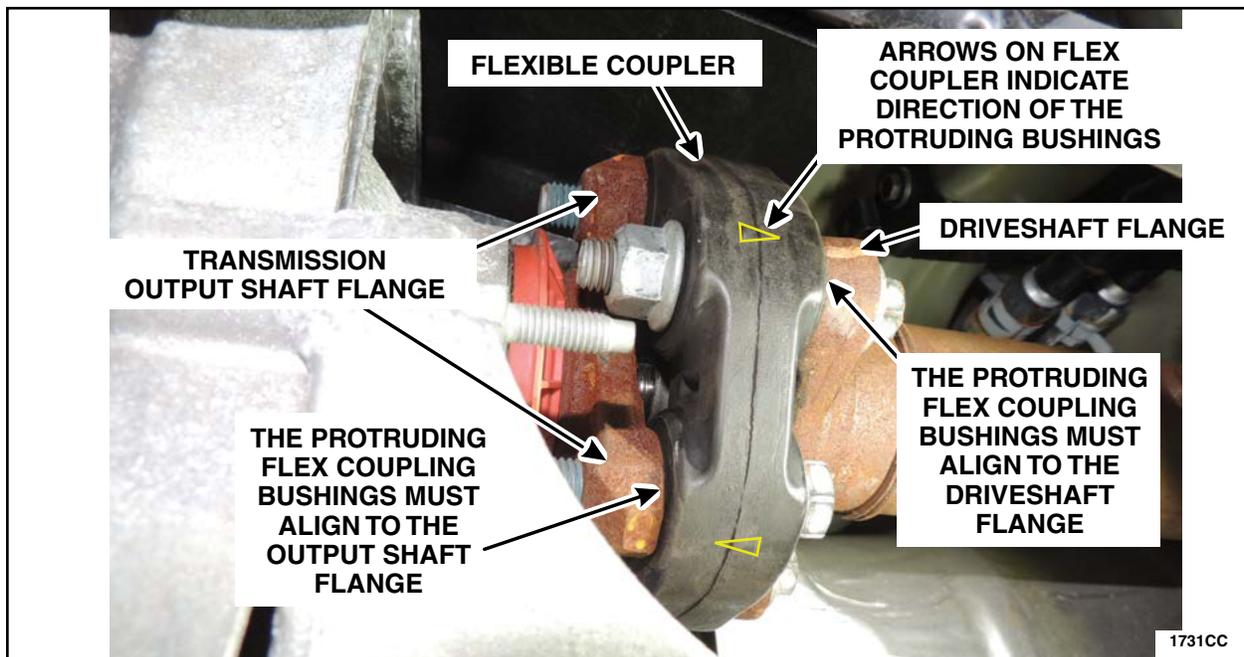


FIGURE 17



NEW ! 19S38 PERMANENT REPAIR

Match the vehicle's configuration to the list of wheelbase configurations below to determine the appropriate Permanent Repair Service Procedures.

NOTE: Vehicle wheelbase can be found:

- On the vehicle window sticker, which can be viewed from the OASIS pull down menu on PTS, or the window sticker link in HVBOM
- On the Vehicle Certification Label
- By clicking the Additional Information link on OASIS, and scrolling through the Build Information

129/130 WHEELBASE VEHICLES

- 3.2L Diesel Engine.....Permanent Repair Service Procedures A, B & D
- 3.7L Gas Engine.....Permanent Repair Service Procedures A, B & D

138 WHEELBASE VEHICLES

- 3.7L Gas Engine and SRW.....Permanent Repair Service Procedures A & B
- 3.2L Diesel Engine and SRW.....Permanent Repair Service Procedures A & B
- *3.2L Diesel Engine and DRW.....Permanent Repair Service Procedures A & B*

148 WHEELBASE VEHICLES

- 3.7L Gas Engine and DRW.....Permanent Repair Service Procedures A, C & D
- 3.2L Diesel Engine and SRW.....Permanent Repair Service Procedures A, C & D
- *3.2L Diesel Engine and DRW.....Permanent Repair Service Procedures A, C & D*
- 3.5L Gas Engine.....Permanent Repair Service Procedures A, C & D
- 3.7L Gas Engine and SRW.....Permanent Repair Service Procedures A, C & D

PERMANENT REPAIR SERVICE PROCEDURES

- A. Transmission Output Shaft Flange Replacement.....Page 14
- B. Driveshaft Front Section Replacement On a 2-Piece Equipped Driveshaft and Driveshaft Slip Yoke Boot KitPage 16
- C. Driveshaft Front Section Replacement On a 3-Piece Equipped Driveshaft and Universal Joint Kit.....Page 17
- D. Pinion Nose Damper Replacement or Installation.....Page 18



A. TRANSMISSION OUTPUT SHAFT FLANGE REPLACEMENT

1. Remove the driveshaft assembly. Please follow the WSM procedures in Section 205-01.
2. Using a 1/2" drive, 34mm, 12-point deep socket, remove and discard the 3-bolt transmission output shaft flange retaining nut and flange. See Figure 18.

NOTICE: The output shaft flange retaining nut has been staked to prevent it from coming loose. Prior to removing the nut, remove the stake to prevent damage to the output shaft.

- a. Remove the output shaft flange retaining nut stakes.
- b. Place the vehicle in the PARK position and remove and discard the output shaft flange retaining nut.
- c. Remove and discard the 3-bolt transmission output shaft flange.

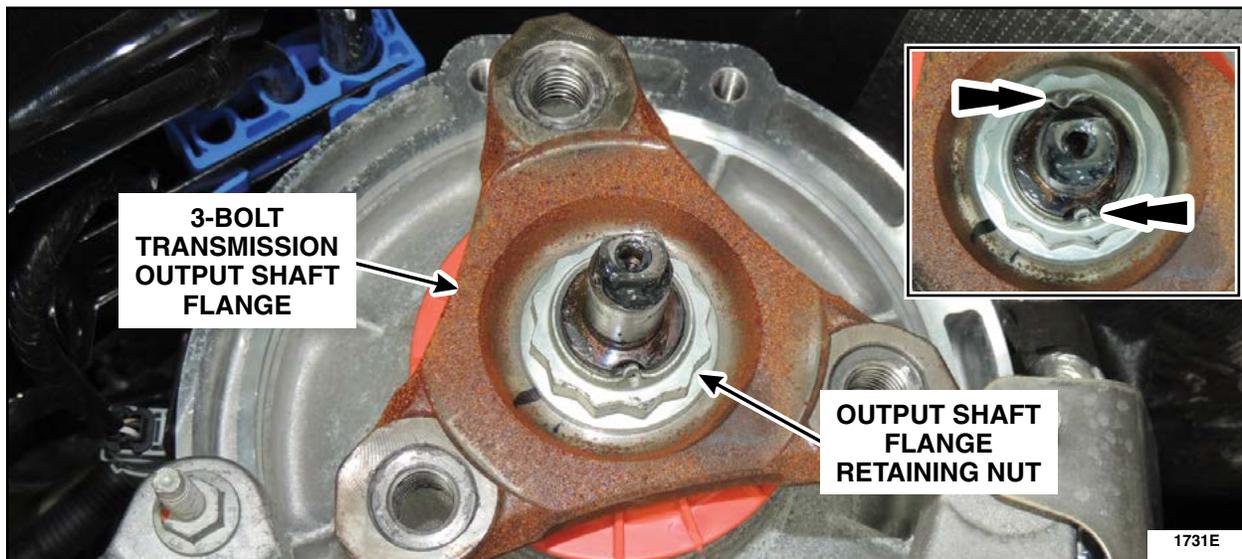


FIGURE 18



- Using a 1/2" drive, 34mm, 12-point deep socket, install a *new* 4-bolt transmission output shaft flange and retaining nut. See Figures 19 and 20.

NOTICE: The output shaft flange retaining must be staked to prevent it from coming loose.

- Install a *new* 4-bolt transmission output shaft flange.
- Install a *new* output shaft flange retaining nut.
 - Tighten nut to 59 lb.ft (80 Nm).
- Stake the output shaft flange retaining nut.

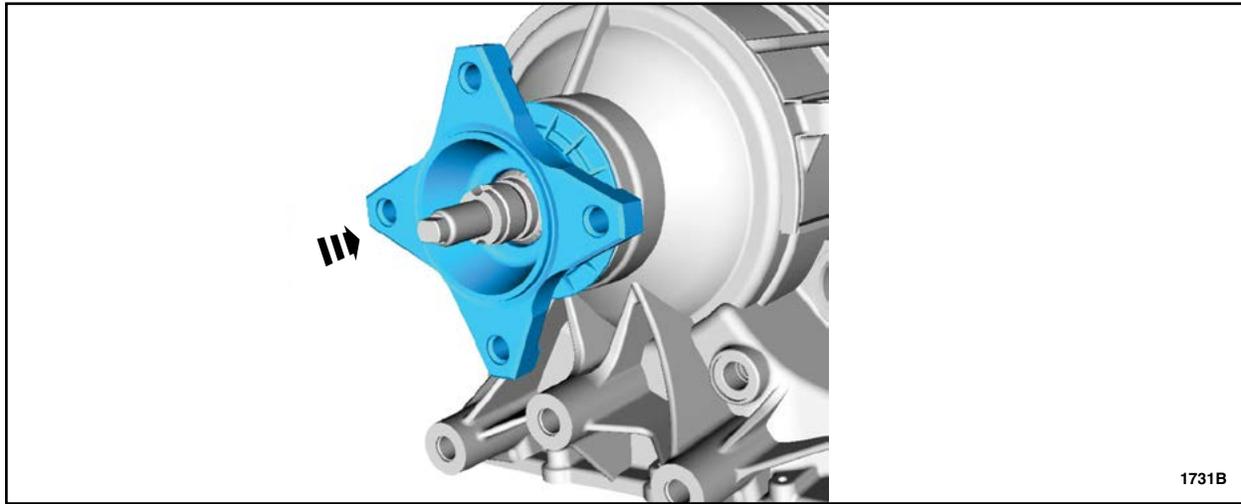


FIGURE 19

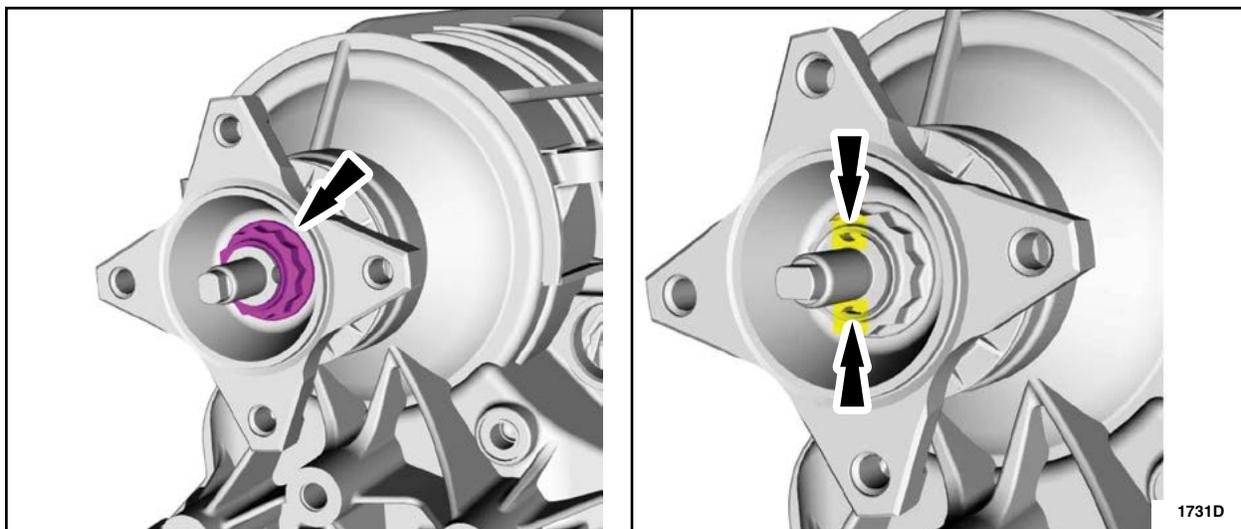


FIGURE 20

- Proceed to the next required Permanent Repair Service Procedure.



B. DRIVESHAFT FRONT SECTION REPLACEMENT ON A 2-PIECE EQUIPPED DRIVESHAFT AND DRIVESHAFT SLIP YOKE BOOT KIT

1. Separate the driveshaft front and rear sections at the driveshaft slip yoke. See Figure 21.
 - a. Cut and discard both dust boot Oetiker® clamps.
 - b. Separate the driveshaft front and rear sections.
 - c. Remove and discard the dust boot.

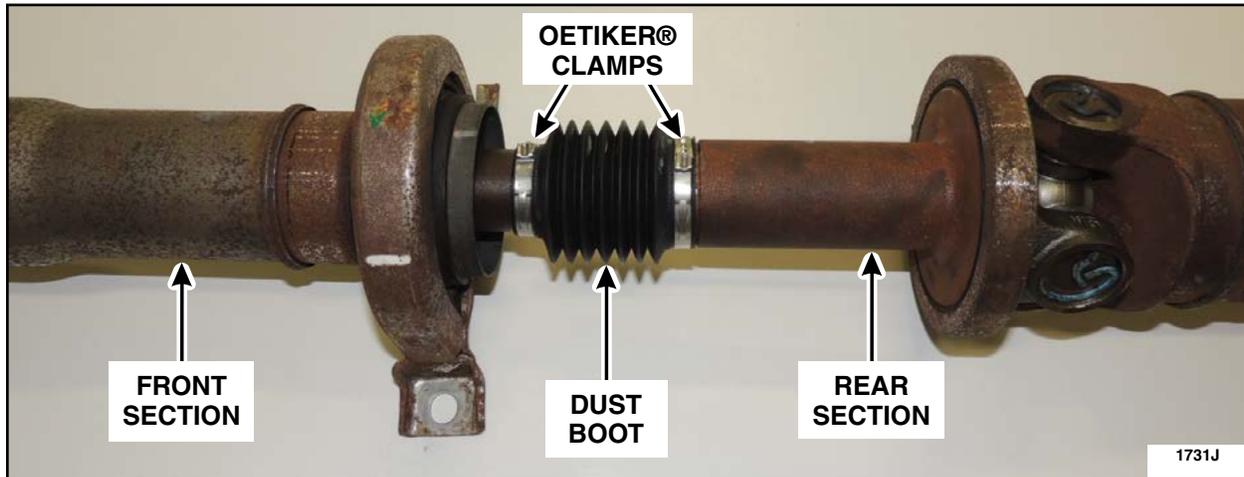


FIGURE 21

2. Install a *new* driveshaft front section onto the rear section. See Figures 21 and 22.
 - a. Slide a *new* slip yoke dust boot and both Oetiker® clamps over the driveshaft rear section.
 - b. Lubricate the front section splines using 10-20 grams (0.35 - 0.7 oz) of Motorcraft® XG-8 PTFE Lubricant.
 - c. Attach the driveshaft front and rear sections. Make sure the front and rear driveshaft spline keys are aligned when mating the two sections together.
 - d. Make sure the slip yoke dust boot is properly aligned over each driveshaft section and tighten the dust boot Oetiker® clamps.

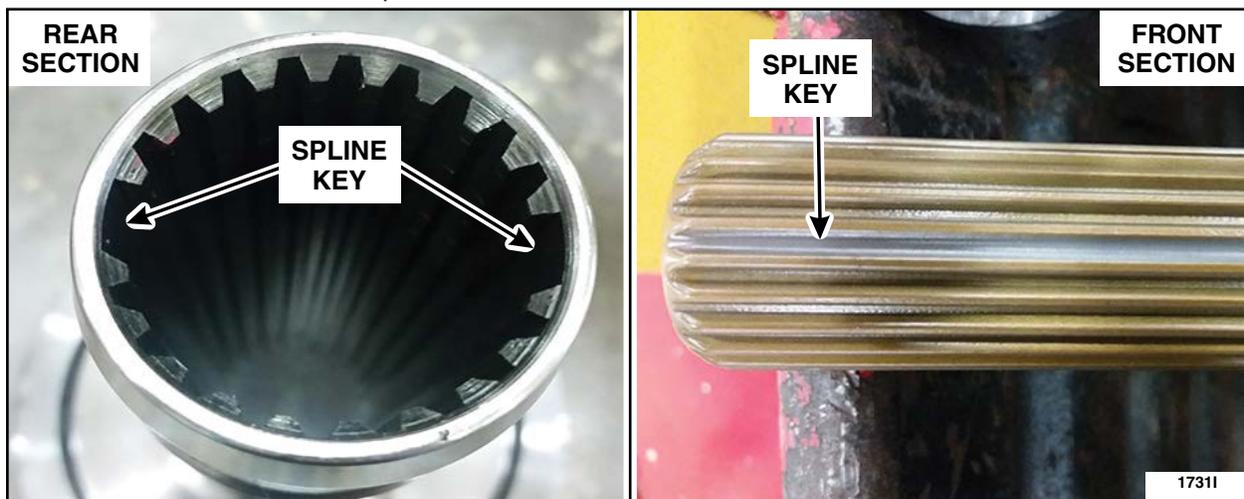


FIGURE 22

3. Install the driveshaft assembly. Please follow the WSM procedures in Section 205-01.



**C. DRIVESHAFT FRONT SECTION REPLACEMENT ON A 3-PIECE EQUIPPED DRIVESHAFT
AND UNIVERSAL JOINT KIT**

1. Remove and discard the four snap rings and center u-joint to separate the front driveshaft section from the center section. Please follow the universal joint kit instructions. See Figure 23.

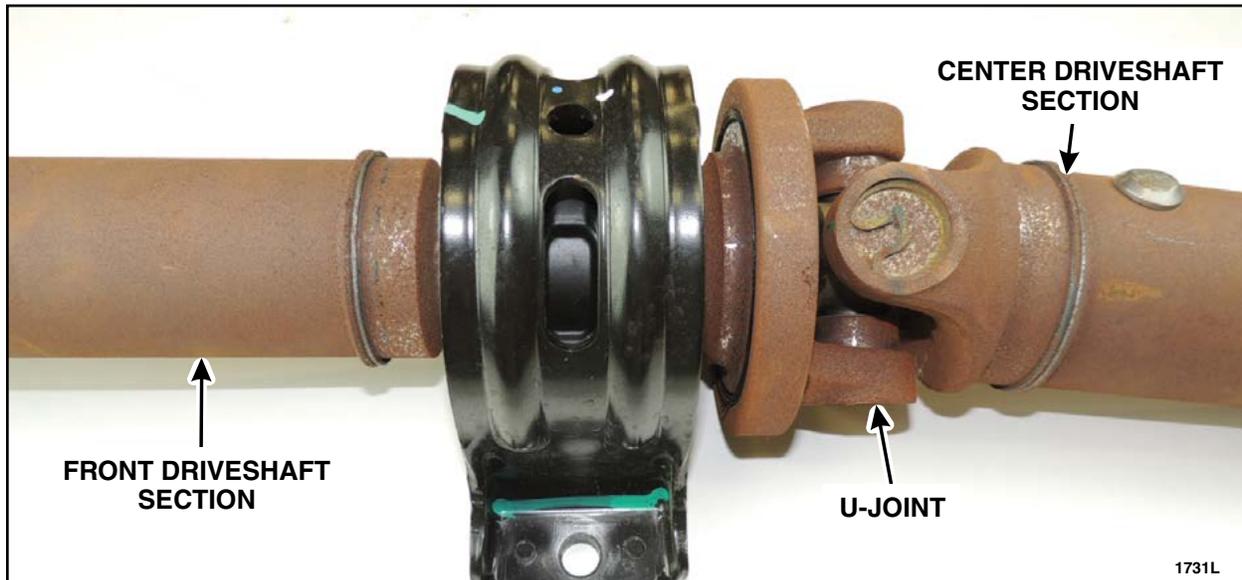


FIGURE 23

2. Install a *new* center u-joint and snap rings to attach the front driveshaft section to the center section. Please follow the universal joint kit installation instructions.
3. Install the driveshaft assembly. Please follow the WSM procedures in Section 205-01.



NOTE: Only the 129/130 and the 148 wheelbase vehicles will receive the pinion nose damper.

D. PINION NOSE DAMPER REPLACEMENT OR INSTALLATION

1. If a pinion nose damper is present, remove and discard the three bolts and the original pinion nose damper located on the RH side of the rear axle center housing. See Figure 24.
2. Install a *new* pinion nose damper and tighten the three bolts. See Figure 24.
 - Tighten bolts to 46 lb.ft (62 Nm).

NOTE: Original pinion nose damper is shown. *New* pinion nose damper may appear similar to the original (if equipped), but the dampening characteristics have been changed.

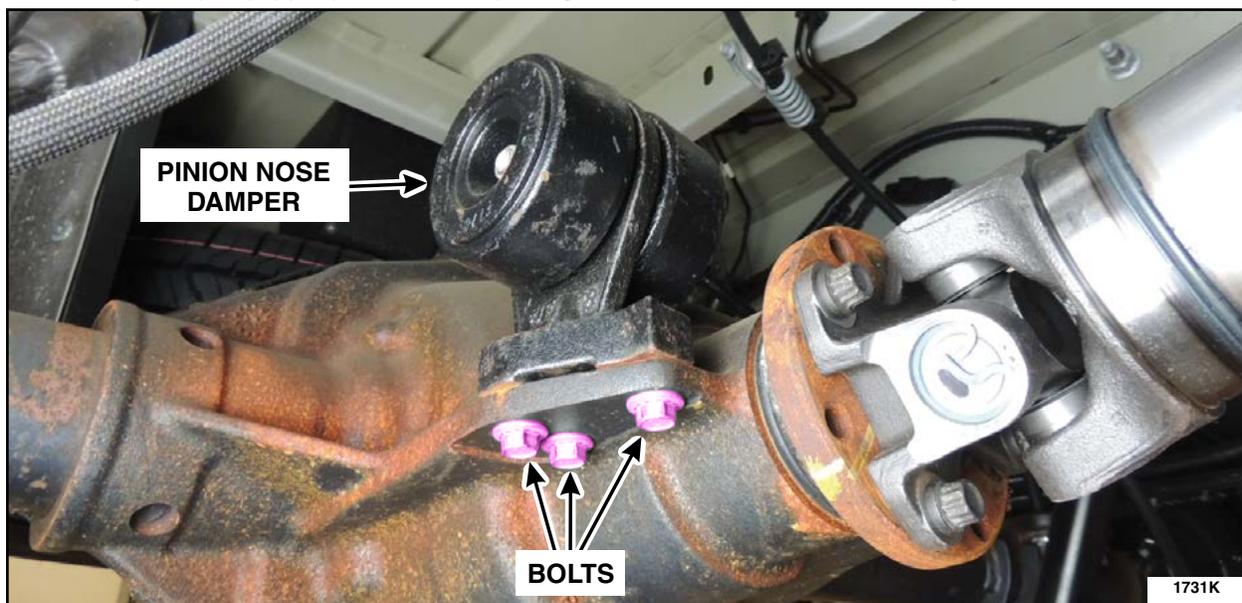


FIGURE 24

IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this FSA must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.

