



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 66K8 / Rear Wheel Arch Trim

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: October 21, 2019

Issue: The cover trim for the rear wheel arches may become loose. If this happens, the trim may detach completely when driving, creating a road hazard and safety risk to others on the road.

Precautions If the recall condition is present in the vehicle, a customer may notice the edge of the wheel arch trim sticking out. Additionally, a wind noise may also be heard when driving. If either of these conditions are present, customers are advised to contact an authorized Audi dealer without delay to have the vehicle inspected/repaired.

- Repair:**
- REPAIR AVAILABLE – October 22, 2019 - Replace the four (4) clips securing the forward part of the rear wheel arch trim with new and different clips.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: **Parts Control Type: Upper Order Limit.** Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.

Initial Allocation: YES. Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool (below) to view your potential VIN population.

Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

Affected Vehicles

Country	From Model Year	To Model Year	Vehicle	Vehicle Count
USA	2018	2019	SQ5	22,377
USA	2018	2020	Q5	151,901
CAN	2018	2019	SQ5	4,502
CAN	2018	2020	Q5	26,065

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Notes:

- Schedule owner repairs immediately
- Owner mailing – November 2019

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-